



# **EXPERIENCE THE FUTURE OF MAINTENANCE WITH OUR ADVANCED DIGITAL TOOL**

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Maintenance Assist

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**Honeywell**

# OVERVIEW

Designed for our valued customers, this innovative solution ensures faster issue resolution and improved performance. Discover how Maintenance Assist can transform your maintenance experience today.

**Maintenance Assist uses the power of generative AI to help you drive efficiency in maintaining and repairing essential equipment.**

With tools such as this, we simplify the maintenance and troubleshooting in repair of critical assets through a web/mobile solution. It enables training efficiency and learning for new hires.

Maintenance Assist provides reliable information on-the-go, making it easier to keep your operations running smoothly.

Maintenance Assist will be included with Service Contracts and Training Courses to enhance the overall user experience with those programs.

**Honeywell's Maintenance Assist is your digital key to simpler, smarter maintenance.**

It's a mobile GenAI assistant that uses decades of proprietary Honeywell data to guide in maintaining and repairing essential equipment.

With its ability to understand natural language, it uses reliable information to provide on-the-go responses, assisting in making your operations run smoothly. It is targeted for improved maintenance, troubleshooting, and repair of critical assets with efficiency. Unlike generic AI tools, Maintenance Assist is specifically designed for the industrial sector, delivering more accurate and relevant insights.



**MAINTENANCE ASSIST WILL BE INCLUDED WITH SERVICE CONTRACTS AND TRAINING COURSES TO ENHANCE THE OVERALL USER EXPERIENCE WITH THOSE PROGRAMS.**

# INTENDED BENEFITS

## Opportunity to reduce overall mean time to resolution

- Reduces the complexity of maintaining, troubleshooting, and repairing critical assets.
- Efficiency and productivity can increase by providing clear guidance to personnel.
- Enables cost savings by optimizing maintenance processes.
- Honeywell technical support team is continually updating Maintenance Assist to keep the tool up to date and allow for efficient knowledge transfer.
- Features a conversational interface with natural language processing.

## Training efficiency and continual learning for new hires

- Deep bank of documented product manuals, knowledge articles, service tickets.
- Fosters continual learning by exposing your team to the latest troubleshooting techniques, helping them build new skills while improving efficiency.
- Simple interface, minimal training.

## WHY CHOOSE HONEYWELL?

### • Decades of Knowledge

Our LLMs have access to decades of Honeywell's proprietary knowledge.

### • Not just a software solution

We're also a service company, with end-to-end support capability and equipment and process expertise.

### • Dedicated to AI innovation

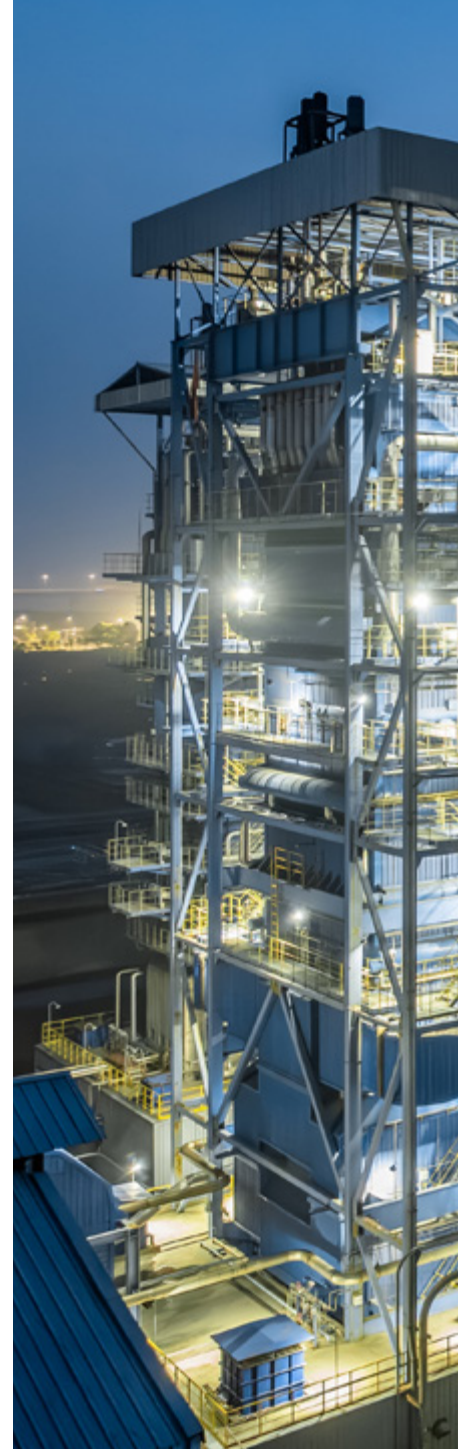
Honeywell is committed to digitalization across all parts of their business, using Gen AI, leading platforms and industry-specific LLMs for advanced capabilities.

### • Quick Deployment and Easy Scaling

Pre-populated and validated with Honeywell OEM data, our GenAI service is ready to use out of the box. Scale rapidly to meet the growing needs of the organization.

### • Targeted Users

Self-sufficient Maintainers of Assets, New Employees, Users in Search of Technical or Specific Product Details.



**For more information**

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**Honeywell Process  
Measurement and Control**

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