

HONEYWELL INFORMATION, NEWS, AND TIPS



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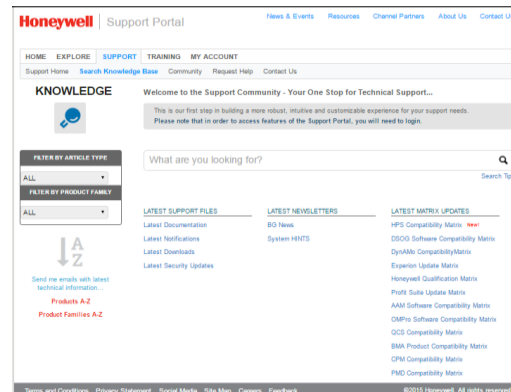
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DECEMBER 2020

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For questions or comments related to the HINTS newsletter, please write to [HPS System HINTS](#).

Honeywell Process Solutions - 2021 Events

Honeywell Process Solutions is looking forward to inviting you to the exciting virtual Honeywell conferences in 2nd Quarter 2021.

- ✓ HONEYWELL TECH FORUM, April 19-29
- ✓ Virtual HPS Conference, June 21-23, in lieu of the in-person AMERICAS Honeywell Users Group.

We wish you a Happy Holiday season and we will keep you posted in 2021 !

RC500 Life Cycle Announcement

Overview:

Since 2010, Honeywell has been selling SixNet (now part of Red Lion) RTU to our customer under the name "RC500". To further strengthen our offering, Honeywell introduced RTU2020 in 2014 with many unique features. Now it is named ControlEdge™ RTU.

In 6+ years, Honeywell has sold more than 6000 controllers. These were sold predominantly to new customers. Major RTU installations are located at upstream applications, but with the introduction of a redundant controller, RTU is now sold to midstream applications as well.

In the last few years, there has been a gradual shift in which customers have replaced RC500 with ControlEdge RTU because of the added benefits offered. With this announcement, RC500 will be moving to the legacy phase of its life cycle.

Phase Change Date:

Starting January 2021, we will be moving RC500 to the Legacy phase where it will be only offered for expansions and spares and not for new installations.

Per our support policy, any controller in the legacy phase is to be supported only for 10 years before being withdrawn from sale.

Key Features in ControlEdge RTU:

For all green field projects, ControlEdge RTU will be offered because it provides more advanced features which its predecessor (RC500) did not have. Some of the key features offered in ControlEdge RTU are mentioned below:

- ControlEdge RTU controllers have built-in security. No extra modules like firewalls are required. Our controllers (redundant & non-redundant) are ISASecure Level 2 certified. Honeywell is the first in the market to have an ISA secure certified device for remote installations; no other vendors' remote controllers are certified for Level 2.
- Lowest power consumption in its category at a typical 1.9W (Non-redundant controller with onboard I/O)
- Native controller redundancy. No special programming
- Temperature range -40 to 75°C (-40 to 167°F)
- HART enabled onboard and expansion I/O modules. No extra hardware required for digital HART data and diagnostic access. For use in RTU program and remotely via HART IP
- Efficient wiring and configuration saving installation and maintenance time
- An onboard wireless I/O solution to integrate ISA100 instruments
- Asset management of connected HART, Foundation Fieldbus and ISA 100 devices via Honeywell's Field Device Manager
- A powerful IEC 61131-3 programming environment
- Bulk Firmware upgrade to controllers and IOMs
- Liquids and gas flow calculations in the same controller
- Gas and liquid custody transfer meter runs compliant with API 21.1 and API21.2 standards
- With more enhanced memory, many protocol additions and enhancements are possible. To name a few: DNP3 multi-master support, DNP3 Master SA V5 (R171), MQTT/ IEC60870 addition in R170/R171.
- Static routing to help multiple SCADA systems on different subnets to connect to RTU
- Bulk configuration
- More memory to store project files locally

Experion Thin Client – ETC R210.1 P3 (Rev D) Windows Image for the Wyse 5070

The ETC R210.1 P3 image is now available for the Wyse 5070 thin client. This latest image introduces support for the Fabulatech USB Redirection application for use with the Honeywell IKB, OEP, and other supported USB devices. Fabulatech is replacing the legacy Wyse TCX suite, and ETC R210.1 P3 supports **both** Fabulatech and Wyse TCX for USB redirection. Supported means that Honeywell has tested these applications with our image along with all associated peripherals, that customers can get support from TAC for these applications and that the application is delivered but not installed on the image.

New Experion Thin Clients ordered from Honeywell will be delivered with Fabulatech licenses from December 2020, and existing hardware previously delivered with Wyse TCX licenses may continue to use these licenses with the ETC R210.1 P3 image. Per above, Fabulatech and Wyse TCX applications are both pre-staged on the image (but not installed) and can be deployed as needed based on the available license.

As announced in the July 2020 HINTS, Wyse TCX will reach End of Support on March 15, 2021. Customers may continue to utilize Wyse TCX and any Windows Images using this application after this date; however, Dell will be unable to provide Honeywell with support for this Application. Honeywell in turn will be limited to providing best effort support and troubleshooting to our customers for Wyse TCX after March 15, 2021. No additional software enhancements, security updates, or support obligations will be provided after this date.

Future Wyse 5070 image updates from Honeywell will be provided with Fabulatech support only (see definition above). For those customers currently using Wyse TCX who wish to update to Fabulatech, an upgrade kit will be available from Honeywell starting in Q1 2021.

Please refer to the Experion Update Matrix for links to the ETC R210.1 P3 Software Change Notice and download datasheet.

Uniformance Executive Licensing Change Announcement

Going forward, all new orders for Uniformance Executive must be term-based only (both for on-premise and cloud deployments). Honeywell no longer offers Perpetual licensing for new sales of Executive. There is no change to existing customer Perpetual licensing – the change applies only going forward. For customers who would like to order expansion for their existing licensing (add additional users to an existing deployment, or expand the product to another site), the new expansion licenses would be term-based, while the original existing licenses would stay the same.

Phase Out Notification – Experion® PKS R430, R431 and R432 (R43x)

Experion PKS R430, R431 and R432 (collectively known as R43x) will be phased out effective **December 31, 2020**. This phase-out date was originally announced as March 31, 2020, in the April 2019 HINTS, but was extended to December 31, 2020 earlier in the year.

As per the HPS/HCI Product Support Guide outlined in the [Customer Resource Manual](#), a system software functional release is intended to be supported for a period of 72 months after the initial release. Experion PKS R430 was launched in March 2014. A phased-out product no longer receives PAR fixes. A phased-out software release can receive as-availability technical support and will be limited to restoration of serious LOV/LOC incidents. Migration services to upgrade phased-out releases to the latest Experion PKS versions are available and fully supported. Please follow this [link](#) for more information on Remote Migration Services.

Experion PKS R43x uses Windows 7 and Windows Server 2008 R2. Microsoft previously announced that these operating systems would no longer be supported after January 14, 2020. Customers have an option to purchase extended security updates (ESUs) for the operating system. This ESU program only covers security updates on Windows 7 and Windows Server 2008 R2. It does not cover any patches or hotfixes related to Experion PKS R43x.

The ESU program has already been in service since January 2020; anyone wishing to sign up for ESU in 2021 will also need to purchase 2020 membership.

The latest release of Experion PKS, R511, is fully supported on Windows 10 and Windows Server 2016.

Experion Update Matrix

The following is the latest the Experion Update Matrix:

Date	Update
Nov-20	Added Experion HS R511.3 Server/HMIWeb Patch 1 Added Applicable to R501.2 and R501.4 to EPKS R501.6 HMIWeb Patch 3 PN 2020-16A updated for Release R500.x and Patch Details updated for fixed patch and new PN is PN 2020-16B. R511.3 SCN updated for "Special Considerations" section and "Controllers and Tools" section. Updated Antivirus Guide Updated Microsoft Security Update ISO Nov-2020 Added EPKS R511.2 Tools and Controller Hotfix 8 Added EPKS R510.2 Tools and Controller Hotfix 10 FTE Cisco Switch IOS Update - Added Support for the C9200, C9300 routers and C9300-24UX ToR switches Added Honeywell Trace R140.1 Update 1 Added KSM2020-040, HUM2020-015, HUM2020-014 Added EPKS R511.3 Server Patch 2 HMIWeb Patch 3

The Experion Update Matrix can be found as an attachment to this email or accessed at the following link (login required):

www.honeywellprocess.com/library/support/software-downloads/Experion/experion-update-matrix.zip

Changes Made to System Inventory Portal Access

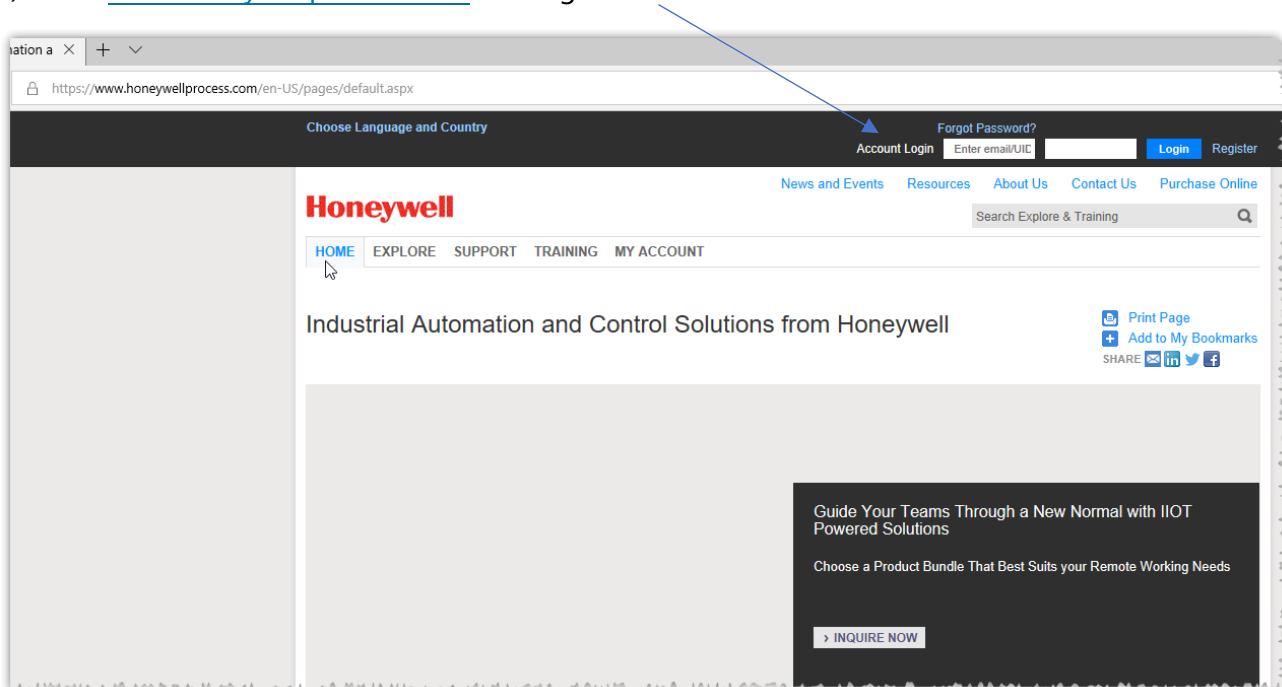
On June 5, 2020, a change was implemented to the login process for the Honeywell Process Solutions website that affects how users access services such as Support, System Inventory, Assurance 360, Migration Assistant, Spare Parts Online (Buy Now) eCommerce and the Channel Partner Portal. Honeywell IT made these changes in order to maintain the highest level of security in our online services.

What Has Changed?

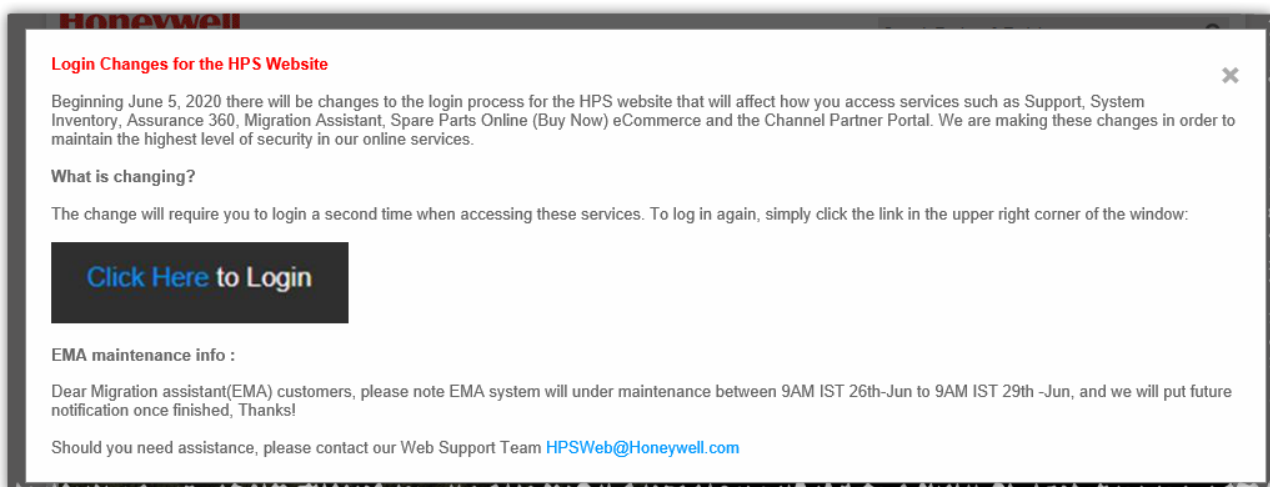
The change requires users to login a second time when accessing services. Should assistance be required, please contact the Honeywell Web Support Team at HPSWeb@Honeywell.com.

Logging into the portal now requires the following process:

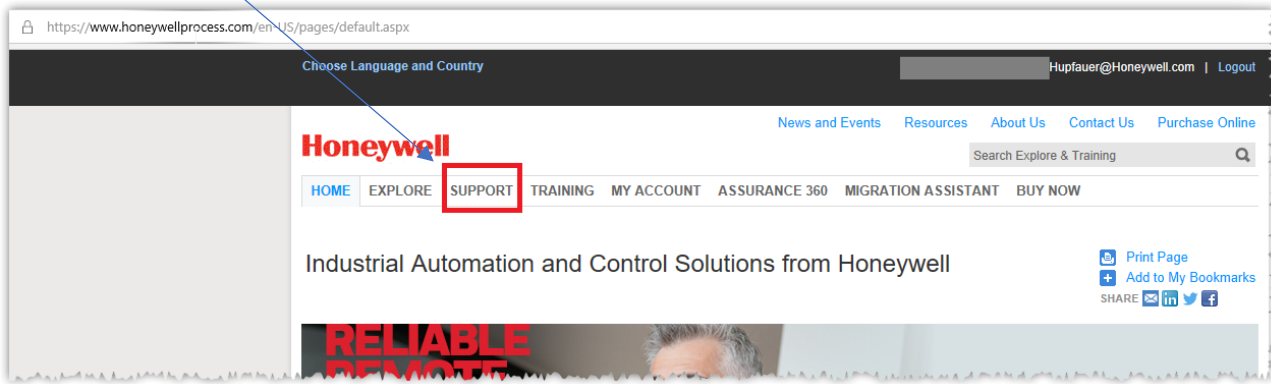
1) Go to www.honeywellprocess.com and login:



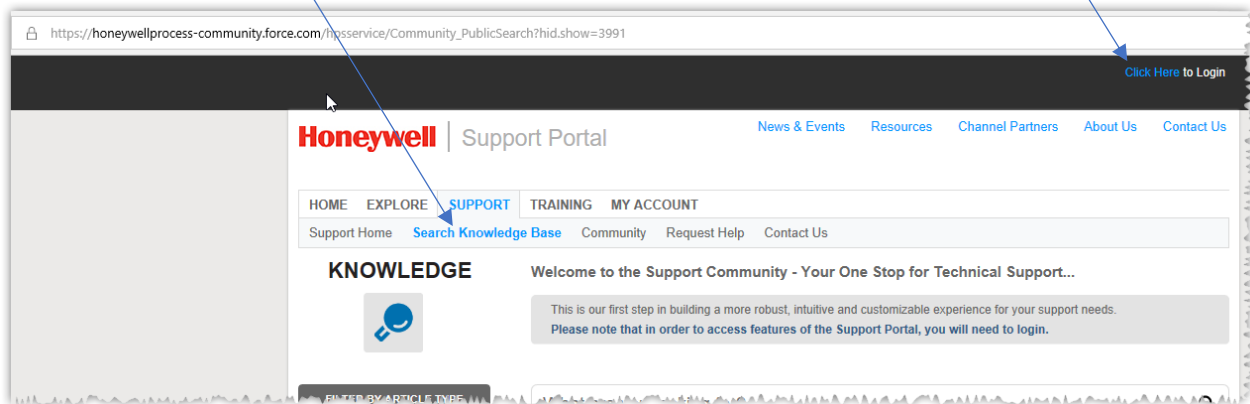
2) After login, the user sees this message:



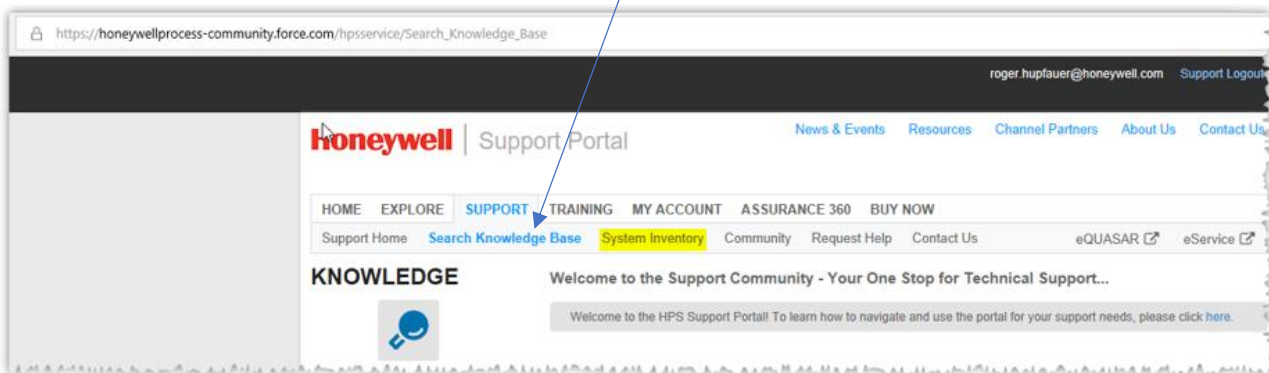
3) Select Support:



4) Notice the sub-menu appears; however, the user is no longer logged in. The user must login again...this is AS DESIGNED:



5) After logging in for the second time, System Inventory appears.



System Inventory Tool (SIT) R300.1 Offered

The System Inventory Tool (SIT) R300.1 is now offered for download from the System Inventory Tool Landing Page. This self-service tool can be installed on Experion PKS R400.8 or newer systems to scan the inventory details of the entire system, including the network, as well as Cisco switches and associated nodes at predefined intervals. The tool generates an inventory file that users upload to the Support Portal to see their inventory details in a logical and graphical overview. The inventory file is also employed to support Honeywell's automated online contract renewal process.

Provided at no cost for all Honeywell customers, both contracted and non-contracted, the SIT runs in the background and will not impact control system performance.

Once the SIT has completed its scan, a .cab file is created and then either the Honeywell technician or the customer uploads the inventory file to the System Inventory Portal. The portal will display the licensed software sourced from Honeywell, shipped hardware sourced from Honeywell, and inventoried asset data collected by the System Inventory Tool.

New with R300.1:

- Advanced solution support on Level 3 (L3)
- Additional support for QCS
- Support for Experion PMD
- Collect inventory for all network switches supported by Experion
- Improvements to the diagnostic tools to quickly detect and report on SIT failures (includes SAT and device discovery)
- Reworked device discovery
- Progress meter during the collection phase
- Profit Suite (APC) support
- Control Performance Monitor CX support
- Control Performance Monitor standard support
- Profit Blending Suite support
- Profit Movement Suite support
- DynAMo Alarm Management Suite support
- Uniformance Asset Sentinel support
- Matrikon OPC Servers support (see **Appendix A** for full list)
- UniSim Competency Suite support on L3

Appendix A

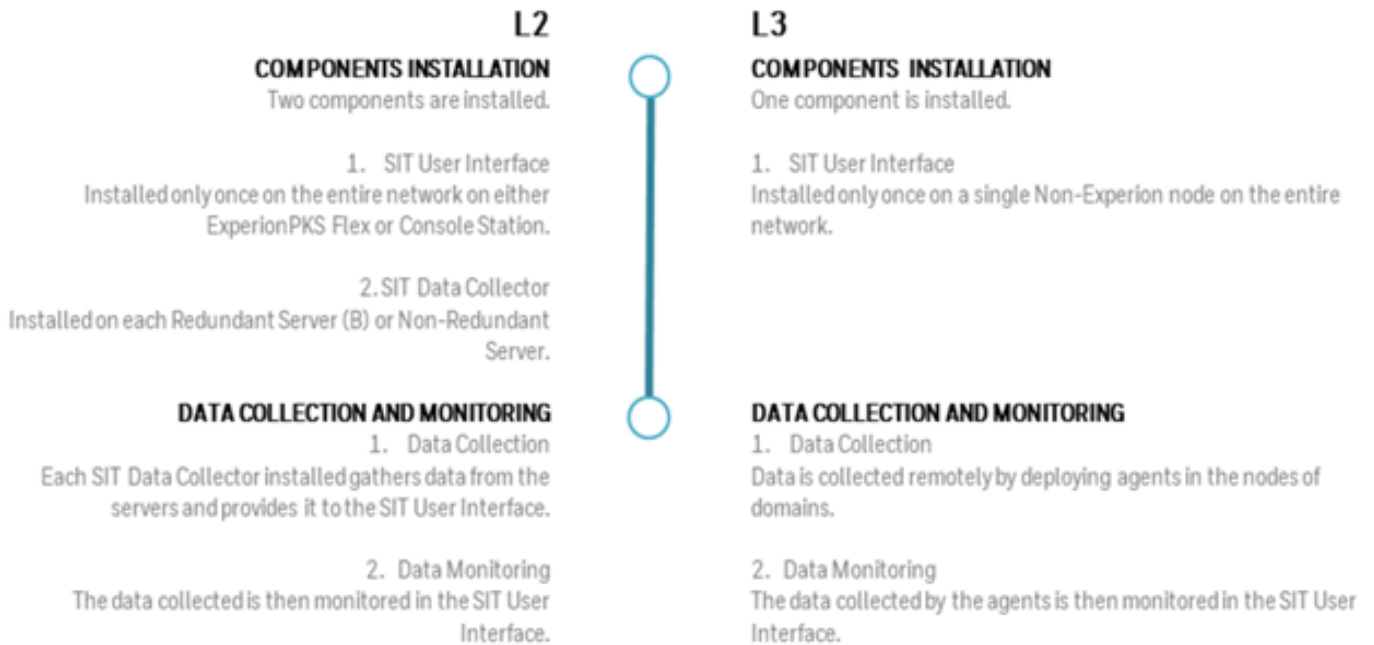
Matrikon Data Manager
Matrikon Desktop Historian
Matrikon OPC Server for GE Turbines
Matrikon OPC Funnel
Matrikon OPC Security Gateway
Matrikon OPC Server for Allen Bradley
Matrikon OPC Server for APACS Direct
Matrikon OPC Server for BACNet
Matrikon OPC Server for Bailey DCS [Infi 90]
Matrikon OPC Server for Citect
Matrikon OPC Server for Foxboro DCS
Matrikon OPC Server for GDA [ODBC]
Matrikon OPC Server for GE PLCs
Matrikon OPC Server for IEC 61850/61400-25
Matrikon OPC Server for IP21
Matrikon OPC Server for Johnson Controls N2
Matrikon OPC Server for KNX
Matrikon OPC Server for LonWorks LNS
Matrikon OPC Server for MarkV Direct
Matrikon OPC Server for MarkVI Direct
Matrikon OPC Server for Mitsubishi PLCs
Matrikon OPC Server for Modbus
Matrikon OPC Server for Moore APACS (API)
Matrikon OPC Server for Omni Flow Computers
Matrikon OPC Server for Omron
Matrikon OPC Server for OpenBSI
Matrikon OPC Server for ProRAE
Matrikon OPC Server for Provox (Direct)
Matrikon OPC Server for ROC
Matrikon OPC Server for RS3 RNI
Matrikon OPC Server for SCADA DNP3
Matrikon OPC Server for SCADA IEC 60870
Matrikon OPC Server for SCADA Modbus
Matrikon OPC Server for SCADA MOSCAD
Matrikon OPC Server for Siemens PLCs
Matrikon OPC Server for SNMP
Matrikon OPC Server for Vestas
Matrikon OPC Server for Wonderware InSQL (Wonderware Historian)
Matrikon OPC Server for Wonderware Intouch
Matrikon ORB
Matrikon OPC UA Tunneller - UA Proxy Component / UA Proxy
Matrikon OPC UA Tunneller - UA Wrapper Component / UA Wrapper

Installation

The SIT R300.1 is a standalone installation, and therefore not integrated with the Experion R511 media package. While the SIT can be installed on Level 2 (L2) and Level 3 (L3), the installation and configuration on both levels are independent of each other. As such, users can choose to install the tool on either or both levels, depending on their control system requirements.

Functionality of SIT on L2 and L3

Key features & differences on both levels



Information for R230 Users

Users who have installed the R230.1, R230.2 or R230.3 versions of the SIT should upgrade to R300.1 to ensure they have the latest support from Honeywell (unless they are currently running Experion R3xx.x), which is not supported by SIT R300.1). During the upgrade, their current SIT configuration will be retained.

Experion Compatibility

SIT Version	Supported Experion Version
R200.1	R301, R310, R400 and R430
R200.2	R301, R310, R400 and R430
R200.3	R301, R310, R400 and R430
R210.1	R3xx.x to R510
R210.2	R3xx.x to R510
R220.1	R3xx.x to R510
R230.1	R3xx.x to R510
R230.2	R3xx.x to R510
R230.3 (SIT patch must be installed on 32bit systems after R230.3 installation)	R400.8 to R511
R300.1	R400.8 to R515

QCS Compatibility

QCS Architecture Version	Experion PKS Layer	System Inventory Tool Release Support
RAE1xx	None	
RAE2xx	None	
RAE3xx	None	
RAE4xx	R101/201/210	No support
RAE5xx	R300/301/310/311	No support
R6xx	R 400.8	R300.1
R7xx	R5xx	R300.1

What is SIT and Why is it Needed?

Overview

The SIT provides a comprehensive system inventory documentation solution to support Honeywell's contract renewal process. The tool enables our customers to complete their yearly contract renewal online through an automated system, better manage risk, prepare for any migrations, and ensure compliance and continuous evolution of their control system.

The SIT collects asset data, which is then hosted in a secure Honeywell data center where the customer can view all their control system asset information (both hardware and software) through the System Inventory Portal. And, best of all, the tool is provided free of charge by Honeywell for all contracted and non-contracted sites and does not require an SESP contract or Assurance 360 service agreement.

Automated Online Contract Renewals and More

The SIT was developed to support online contract renewals. Gone are the days of the laborious task of manually reviewing contract renewal worksheets, trying to track changes via emails and phone calls, and providing results in a timely manner. No more lost notes or questions such as, "What did we do last year?" All updates and notes regarding asset quantities will be captured in the tool and carried forward year over year, making future contract renewals faster and easier.

But contract renewals are just once a year—what else can you do with the tool?

Better Management of Risks

With the SIT, users have the ability to see all control system assets by each MSID in the Honeywell System Inventory Portal. With this view, product support status is shown for each asset. Do you know if the control system is using outdated equipment or assets no longer supported by Honeywell? Finding answers like this is just a mouse click away in the portal.

When you can see all equipment in a single view via the online portal, you know exactly what hardware and software are running, what is outdated and where improvements could be made—thus better managing risk.

Compliance and Continuous Evolution of Control Systems

With the asset topology feature found in the System Inventory Portal, users have insight into the hardware components in each control system, thus avoiding lengthy delays to gather the right information when the system needs to be supported or expanded.

Today, control systems are more complex than ever before and there is limited information on how the different components need to interact. When the entire system can be visualized in one view, it increases awareness that leads to better decision-making.

Migrations

Customers have a budget for a migration, and in many cases it's "use it or lose it." So, how will they know where best to invest in their control system?

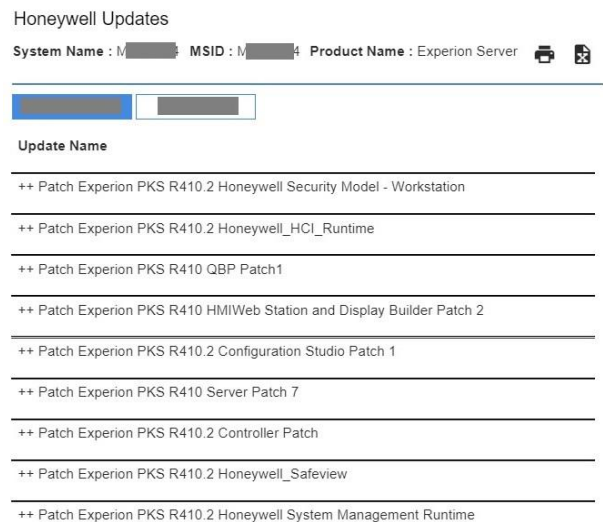
As a user, can you quickly review every MSID design, topology and product support status for every asset? If you've uploaded your inventory asset data file to the System Inventory Portal, all this and more are just a mouse click away. And did we mention it's free? That's right—Honeywell offers this to all our customers at no cost. No contract or service plan of any kind is required.

Quickly Locate Assets

All assets are listed by Site > MSID and user-defined system names, and because each system name is assigned to its respective MSID, finding systems is easy—even if you don't know the MSID name.

What Can the Collected Asset Data Tell You?

Keeping track of the patches and updates installed on servers and stations can be a time-consuming task. It requires logging into each server or node and checking through the control panel to see which patches and updates have been installed.



Now, if you've run the SIT and uploaded an asset inventory file to the portal, just click on the server or console station and a complete list of all installed applications, patches and updates will be displayed in an easy-to-read table.

Need to find out which version of boot firmware is installed on a C300 controller? Just click on the MSID, select the controller and a table will display everything you need to know. Want even more flexibility? Export the data to an Excel spreadsheet and sort it or create a pivot table for convenient viewing.

What Data Does the Tool Collect?

The SIT is designed to capture details of the existing system hardware and software versions, including servers, stations, controllers, I/O modules, node details, installed applications, and switch models.

How Can You View Your Data?

The System Inventory Portal allows customers and certain Honeywell account managers to see their account asset data. Within the portal, users can see all servers, stations, controllers, nodes, and switch hardware, as well as detailed information about each. Depending on which asset they're viewing, they can see the serial number, F/W, BIOS, installed software, support status, and much more.

To access the portal, go to honeywellprocess.com/support and login with the same credentials used when you registered.

Not registered? No problem! Registration is free and takes less than a minute. Once you are registered, login and select the Support tab, then select the System Inventory tab.

Series C I/O
System Name : M...4 MSID : M...4

IO Link	Name	Model	Slot/Card#	Hardware Revision	Boot FW	App FW	Serial
236IOLINK_1A	DL_HV_23	CC-PDIH01	23A	C	04.01.03	04.01.08	1...3
236IOLINK_1A	DL_HV_19	CC-PDIH01	19A	C	04.01.03	04.01.08	1...5
236IOLINK_1A	DO_24B_33	CC-PDOB01	33A	G	04.01.03	04.01.08	1...1
236IOLINK_1A	DO_24B_32	CC-PDOB01	32A	G	04.01.03	04.01.08	1...3
236IOLINK_1A	DL_HV_22	CC-PDIH01	22A	C	04.01.03	04.01.08	1...2
236IOLINK_1A	DO_24B_31	CC-PDOB01	31A	G	04.01.03	04.01.08	1...8
236IOLINK_1A	DL_HV_25	CC-PDIH01	25A	C	04.01.03	04.01.08	1...3
236IOLINK_1A	DL_HV_24	CC-PDIH01	24A	C	04.01.03	04.01.08	1...5
236IOLINK_1A	DL_HV_21	CC-PDIH01	21A	C	04.01.03	04.01.08	1...7

Who Can See Your Data?

All inventory data is viewable by only the customer, the customer's account manager, and Honeywell GTAC. In the event you call for support, GTAC can quickly get needed information such as F/W version, BIOS version, hardware rev, etc. No one else can ever see the data—not even other Honeywell employees.

What Data is Collected?

When you log into the System Inventory Portal, you will see a list of sites. Select a site and there are three icons: Licensed Software, Shipped Hardware and Inventoried Assets.

Licensed Software	Shipped Hardware	Inventoried Assets
List of all licensed software shipped by Honeywell to the customer. Includes TPS BLDR, EBR, Experion PKS, GUS, PHD, and DOC 3000 licenses.	A complete list of every piece of hardware shipped by Honeywell to the customer, sorted by most recently shipped. Includes product part number, description, serial number, and date shipped.	Comprehensive list of all assets on each control system. Includes servers, stations, controllers, LCN nodes, and switches.

Used by Customers Worldwide

Today, Honeywell has over 900 sites worldwide using the SIT in more than 2,500 control systems. Many customers have reported that the tool is easily installed, runs flawlessly, and the time saved via the automated contract renewal process eliminated weeks of manual audit work. What used to be a tiresome and lengthy process can now be completed automatically, with 100 percent accuracy and in less than a day.

Helpful Links

[System Inventory Tool Download](#)

[System Inventory Tool Portal](#)

[System Inventory Web Portal Training](#)

[Frequently Asked Questions](#)

The System Inventory Tool and portal are available at <https://www.honeywellprocess.com/support>.

<https://www.honeywellprocess.com/library/marketing/notes/System-Inventory-Tool-What-is-it-and-why-I-should-be-using-it.pdf>

Is the SIT Safe for Use with Control Systems?

The SIT is a self-service tool that HPS customers install on an Experion Flex or Console Station, along with data collectors on the Experion B Server (or non-redundant node) to collect asset data at Level 1 and Level 2, which is used to support Honeywell's automated online contract renewal process.

The SIT generates an inventory file (.cab) that either the customer or Honeywell Field Support Specialist uploads to the secure System Inventory Portal where the user can see inventory details in a logical and graphical overview.

This tool is safe for use on a Honeywell control system. It runs as a low-priority Windows Service Event, which means it will throttle down or even pause if other Windows Events need to take priority. As such, the tool will not put a burden on the control system, nor adversely affect the performance of the network or control system.

The SIT does not collect any sensitive data. No IP addresses or customer information are ever collected. The data collected are strictly related to the assets (e.g., BIOS version, F/W version, model number, serial number, H/W version, and other asset-only related information).

From January 2018 to May 2020, there was a 79 percent increase in SIT adoption worldwide for contracted sites, with over 1,000 sites now using the tool without incident. The time saved via the automated contract renewal process eliminated weeks of manual audit work. What used to be a lengthy and rigorous process can now be completed automatically, with 100 percent accuracy and in less than a day.

System Inventory Tool Security

-  **Does not collect sensitive data**
No IP addresses, MAC addresses, or any sensitive network information
-  **Cybersecurity**
Secure authentication on HoneywellProcess.com
Enhanced security and support via TLS 1.1 or higher
-  **Honeywell Data Governance team**
Data access highly restricted and protected via
Encrypted two-factor authentication

Summary	Contracted Sites			
	Pole	# of sites	# of sites using the tool	% of sites using the tool
AMER	663	559	84.31%	45.95%
APAC	128	91	71.09%	167.65%
EMEA	486	384	79.01%	78.60%
Global	1277	1034	80.97%	78.89%

When it comes to the performance impact on a running control system, the following table summarizes typical system configuration CPU usage and time to complete. As you can see, CPU impact is typically in the single-digit percentage, and the time to process data is minimal. Keep in mind that time to process will vary based on the size of the control system; number of nodes; and number of controllers, switches, servers, and stations.

Node type	System configuration	Average additional % CPU used	Time to complete audit	Number of PCs being audited
ESVT – Server B	<ul style="list-style-type: none"> Dell PowerEdge R710 server (8) Processors: Intel(R) Xeon(R) CPU E5620 @ 2.40GHz Speed: 2,394 12 GB RAM 	Negligible	7 minutes 52 seconds to 11 minutes 33 seconds	4 PCs – Server, ACE, Console Station, Flex Station
ESVT – Server A	<ul style="list-style-type: none"> Dell PowerEdge R710 server (8) Processors: Intel(R) Xeon(R) CPU E5620 @ 2.40GHz Speed: 2,394 12 GB RAM 	4.8% – 8.9%	1 minute 40 seconds to 2 minutes 56 seconds	
EST	<ul style="list-style-type: none"> Dell Precision T5500 workstation (4) Processors: Intel(R) Xeon(R) CPU X5570 @ 2.93GHz Speed: 2,926 3 GB RAM 	2.7% – 6.5%	1 minute 23 seconds to 2 minutes 50 seconds	
Flex	<ul style="list-style-type: none"> VMware virtual platform (2) Processors: Intel(R) Xeon(R) CPU X5570 @ 2.67 GHz Speed: 2,666 2 GB RAM 	7.2% - 11.9%	4 minutes to 4 minutes 21 seconds	
ACE-T	<ul style="list-style-type: none"> Dell PowerEdge T610 server (8) Processors: Intel(R) Xeon(R) CPU X5560 @ 2.80GHz Speed: 2,794 4 GB RAM 	0.3% - 1.8%	1 minute 6 seconds to 3 minutes 27 seconds	

The System Inventory Tool and portal are available via www.honeywellprocess.com/support.

<https://www.honeywellprocess.com/library/marketing/notes/System-Inventory-Tool-Is-it-safe-for-my-control-system.pdf>

HPS Priority Notifications

HPS Priority Notifications are available under "Latest Notifications" in [the Support Community](#). Be sure to check back regularly as new content is continually added in the form of notifications, *Be Aware* newsletters, Knowledge Base articles, and updates.

Recent published notifications include:

Document Title	Product	Rel/Rev	Date Created
PN2020-19 C300 failure with specific eip configuration	C300	Experion PKS R431.5 HF2, R432.2 HF5, R501.4 or later, R510.2, R511.1, R511.2, R511.3	10/29/2020
PN2020-18 loss of FSC-FSC communication when PEER running on R801 while node is running R710.x or lower	FSC System	R801.x	10/02/2020
PN2020-17 EHPM failures may occur upon migration to Experion PKS R511.3	Experion PKS, EUCN using Integrated Enhanced High-Performance Process Manager (EHPM)	Experion PKS R511.3	09/30/2020
Pn2020-16A C300 controller failure when reloading or inactivating of a PCDI strategy.	Experion PKS	R3xx, R4xx, R501.x, R510.x, R511.1, R511.2, R511.3	09/28/2020
PN2020-15 HLAI IOP Incompatibility with Process Manager	MC-PAIH03 – HLAI IOP, Module Part Number: 51304754-176 with Process Manager (PM)	HLAI IOP, P/N 51304754-176, H/W Rev. AJ or greater	07/01/2020
PN2020-14 Color Sensor II CBM Assembly Missing Locking Nuts	Color Sensor II Products	N/A	06/15/2020

Products Revisions and Support Status

Latest Media Revision	Latest Patch/Update	Support Status	Functional Release - First Shipment Announcement	Software Product Category
Alarm Configuration Manager R321	R321.12	Supported	2013-10	Standalone Software
Alarm Event Analysis R321	R321.5	Supported	2013-10	Standalone Software
Blending and Movement Automation R430.y	R430.4	Supported	2014-06	Software Package
Control Performance Monitor R60x	R600.1	Supported	2017-10	Standalone Software
Control Performance Monitor R60x	R601.3	Supported	2018-05	Standalone Software
Control Performance Monitor R60x	R602.5	Supported	2020-02	Standalone Software
Control Performance Monitor R60x	R603.1	Current	2020-10	Standalone Software
ControlEdge 2020 R14x	R140.1	Supported	2017-04	Standalone Software
ControlEdge 2020 R15x	R151.1	Supported	2018-11	Standalone Software
ControlEdge 2020 R16x	R160.2	Supported	2019-12	Standalone Software
ControlEdge 2020 R16x	R161.1	Current	2020-04	Standalone Software
ControlEdge HC900 R60x	R600.1	Supported	2014-04	Standalone Software
ControlEdge HC900 R62x	R620.1	Supported	2016-09	Standalone Software
ControlEdge HC900 R63x	R630	Supported	2017-04	Standalone Software
ControlEdge HC900 R65x	R650	Supported	2018-06	Standalone Software
ControlEdge HC900 R66x	R660.2	Supported	2018-12	Standalone Software
ControlEdge HC900 R70x	R700	Current	2019-12	Standalone Software
ControlEdge PLC R15x	R151.1	Supported	2018-11	Standalone Software
ControlEdge PLC R15x	R152.1	Supported	2019-04	Standalone Software
ControlEdge PLC R16x	R160.2	Supported	2019-12	Standalone Software
ControlEdge PLC R16x	R161.1	Current	2020-04	Standalone Software
DynAMo Alerts & Notifications (A&N) R200	UA R321.2	Supported	2013-10	Standalone Software
DynAMo Documentation & Enforcement (D&E) R200	ACM R321.12	Supported	2016-05	Standalone Software
DynAMo Metrics & Reporting (M&R) R200	R202.1	Supported	2017-03	Standalone Software
DynAMo Metrics & Reporting (M&R) R210.1	R210.1	Current	2020-05	Standalone Software
DynAMo Operations Logbook (DOL) R21x	R211.4	Supported	2017-08	Standalone Software
DynAMo Operations Logbook (DOL) R22x	R220.3	Supported	2018-06	Standalone Software
DynAMo Operations Logbook (DOL) R23X	R230.2	Supported	2019-04	Standalone Software
DynAMo Operations Logbook (DOL) R240	R240.1	Current	2020-04	Standalone Software
DynAMo Operations Monitoring (DOM) R21x	R211.4	Supported	2017-08	Standalone Software
DynAMo Operations Monitoring (DOM) R22x	R220.3	Supported	2018-06	Standalone Software
DynAMo Operations Monitoring (DOM) R23x	R230.2	Supported	2019-04	Standalone Software
DynAMo Operations Monitoring (DOM) R240	R240.1	Current	2020-04	Standalone Software
Experion Backup and Restore R50x	R500.1	Supported	2017-04	Software Package
Experion Backup and Restore R50x	R501.1	Supported	2017-04	Software Package

Experion Backup and Restore R50x	R501.2	Supported	2017-04	Software Package
Experion Backup and Restore R50x	R501.3	Current	2017-04	Software Package
Experion HS R41x	R410.1	Supported	2013-07	System Software
Experion HS R43x	R430.1	Supported	2015-03	System Software
Experion HS R50x	R500.3	Supported	2017-08	System Software
Experion HS R51x	R510.2	Supported	2018-09	System Software
Experion HS R51x	R511.1	Current	2018-09	System Software
Experion LS R30x	R300.1	Supported	2009-11	System Software
Experion LS R40x	R400.1	Current	2011-06	System Software
Experion LX R11x	R110.2	Supported	2014-09	System Software
Experion LX R12x	R120.1	Supported	2015-03	System Software
Experion LX R50x	R500.2	Supported	2017-11	System Software
Experion LX R51x	R510.2	Current	2018-11	System Software
Experion MX CD Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX CD Controls R70x	R701.2	Supported	2018-05	Software Package
Experion MX CD Controls R70x	R702.1	Current	2019-06	Software Package
Experion MX CDMV Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX CDMV Controls R70x	R701.1	Supported	2018-05	Software Package
Experion MX CDMV Controls R70x	R702.1	Current	2019-06	Software Package
Experion MX MD Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX MD Controls R70x	R701.1	Supported	2018-05	Software Package
Experion MX MD Controls R70x	R702.1	Current	2019-06	Software Package
Experion MX MDMV Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX MDMV Controls R70x	R701.3	Supported	2018-05	Software Package
Experion MX MDMV Controls R70x	R702.1	Current	2019-06	Software Package
Experion MX/MXProLine R70x	R700.5	Supported	2017-03	System Software
Experion MX/MXProLine R70x	R701.4	Supported	2018-05	System Software
Experion MX/MXProLine R70x	R702.3	Current	2019-06	System Software
Experion PKS R43x	R431.4	Supported	2014-03	System Software
Experion PKS R43x	R431.5	Supported	2014-03	System Software
Experion PKS R43x	R432.1	Supported	2014-03	System Software
Experion PKS R43x	R432.2	Supported	2014-03	System Software
Experion PKS R50x	R501.4	Supported	2017-01	System Software
Experion PKS R50x	R501.6	Supported	2017-01	System Software
Experion PKS R51x	R510.1	Supported	2018-08	System Software
Experion PKS R51x	R510.2	Supported	2018-08	System Software
Experion PKS R51x	R511.2	Supported	2018-08	System Software
Experion PKS R51x	R511.3	Current	2018-08	System Software
Fail Safe Controller R71x	R710.9	Supported	2011-07	System Software
Fail Safe Controller R80x	R801.4	Current	2014-10	System Software
Field Device Manager R50x	R500.1	Supported	2017-03	Standalone Software
Field Device Manager R50x	R501.4	Supported	2017-03	Standalone Software
Field Device Manager R51x	R511.1	Current	2019-09	Standalone Software
Forge Cybersecurity Suite-Enterprise Core and Premium	R201.1	Current	2020-06	Standalone Software

Forge Cybersecurity Suite-SITE	R201.1	Current	2020-06	Standalone Software
Honeywell Trace R121	R121.1	Supported	2018-01	Standalone Software
Honeywell Trace R130	R130.1 Patch 2	Supported	2019-03	Standalone Software
Honeywell Trace R140	R140.1	Current	2020-06	Standalone Software
Immersive Competency	R100.1	Current	2018-07	Standalone Software
Integrated Automation Assessment R15x	R150.1	Supported	2018-02	Standalone Software
Integrated Automation Assessment R16x	R160.1	Supported	2019-12	Standalone Software
Integrated Automation Assessment R17x	R170.3	Current	2020-09	Standalone Software
OptiVision R54x	R541.1	Supported	2012-01	Software Package
OptiVision R56x	R560.2	Supported	2014-08	Software Package
OptiVision R600x	R600.1	Current	2019-10	Software Package
PlantCruise R10x	R100.3	Supported	2013-07	System Software
PlantCruise R11x	R110.2	Supported	2014-09	System Software
PlantCruise R12x	R120.1	Supported	2015-03	System Software
PlantCruise R50x	R500.1	Supported	2017-11	System Software
PlantCruise R51x	R510.2	Current	2018-11	System Software
PMD R90x	R900.2	Supported	2017-02	System Software
PMD R90x	R900.3	Supported	2020-10	System Software
PMD R91x	R910.2	Supported	2018-12	System Software
PMD R91x	R910.3	Current	2020-05	System Software
Predict-Amine	R4.0	Supported	2017-09	Standalone Software
Predict-Crude	R2.0	Supported	2015-09	Standalone Software
Predict-O&G	R7.1	Supported	2018-09	Standalone Software
Predict-Pipe	R5.0	Supported	2018-12	Standalone Software
Predict-RT	R140	Supported	2019-06	Standalone Software
Predict-SA	R2.0	Supported	2014-12	Standalone Software
Predict-SW (Sour Water)	R4.0	Supported	2018-12	Standalone Software
Procedure Analyst R41x	R410.0	Supported	2013-01	Standalone Software
Procedure Analyst R43x	R430.1	Supported	2015-06	Standalone Software
Procedure Analyst R50x	R500.2	Supported	2017-03	Standalone Software
Procedure Analyst R51x	R511.1 Patch 1	Current	2020-09	Standalone Software on Experion PKS Media
Process Safety Analyzer	R115	Supported	2017-06	Standalone Software
Process Safety Analyzer	R200	Supported	2020-02	Standalone Software
Process Safety Analyzer	R201	Current	2020-07	Standalone Software
Profit Blending and Movement R431.y	R431.4	Supported	2015-06	Software Package
Profit Blending and Movement R500.y	R500.2	Supported	2016-11	Software Package
Profit Blending and Movement R501.y	R501.3	Supported	2018-05	Software Package
Profit Blending and Movement R510.y	R510.3	Current	2019-09	Software Package
Profit Suit R44x	R442.1	Supported	2017-04	Standalone Software
Profit Suit R50x	R502.1	Supported	2019-12	Standalone Software
Profit Suit R51x	R510.1	Current	2020-07	Standalone Software
Quality OptiMiser R540x	R540.1	Supported	2010-10	Standalone Software
Quality OptiMiser R550x	R550.1	Supported	2014-12	Standalone Software
Quality OptiMiser R560x	R560.1	Current	2017-11	Standalone Software

Risk Manager R170	R170.1 Patch 3	Supported	2018-03	Standalone Software
RTU2020 R11x	R110.1	Supported	2015-06	Standalone Software
RTU2020 R12x	R120.1	Supported	2016-05	Standalone Software
Safety Historian R20x	R202.1	Current	2014-03	System Software
Safety Manager R14x	R146.2	Supported	2010-05	System Software
Safety Manager R15x	R154.4	Supported	2012-04	System Software
Safety Manager R16x	R162.5	Current	2014-10	System Software
Safety Manager SC R20x	R201.2	Supported	2018-08	System Software
Safety Manager SC R21x	R210.3	Current	2020-06	System Software
Secure Media Exchange (SMX)	104.6	Current	2017-08	Standalone Software
Socrates	R10.0	Supported	2019-03	Standalone Software
Symphonite Integration and Analytics R200.1	R200.2	Supported	2017-07	Standalone Software
Symphonite Integration and Analytics R201.2	R201.2	Current	2020-01	Standalone Software
Symphonite Production Accounting & Reconciliation	R200.1	Supported	2015-08	Standalone Software
Symphonite Production Accounting & Reconciliation	R201.2	Supported	2015-08	Standalone Software
Symphonite Production Accounting & Reconciliation	R210.1	Current	2019-02	Standalone Software
Symphonite RPMS	R510.1.8	Supported	2018-12	Standalone Software
System Inventory Tool R22x	R220.1	Supported	2017-09	Standalone Software
System Inventory Tool R23x	R230.1	Supported	2018-05	Standalone Software
System Inventory Tool R23x	R230.2	Supported	2018-05	Standalone Software
System Inventory Tool R23x	R230.3	Supported	2018-05	Standalone Software
System Inventory Tool R30x	R300.1	Current	2019-09	Standalone Software
System Performance Analyzer R120	R120.1	Supported	2019-01	Standalone Software
System Performance Analyzer R130	R130.1	Current	2020-06	Standalone Software
TCMI R10x	R100.5	Current	2017-11	System Software
TPN (AM) CLM R36x	R360.12	Supported	2002-01	System Software
TPN R685.x	R685.4	Supported	2016-06	System Software
TPN R686.x	R686.4	Supported	2016-10	System Software
TPN R687.x	R687.4	Supported	2018-02	System Software
TPN R687.x	R687.5	Supported	2018-02	System Software
TPN R687.x	R687.6	Supported	2018-02	System Software
TPN R688.x	R688.2	Supported	2019-01	System Software
TPN R688.x	R688.3	Supported	2019-01	System Software
TPN R688.x	R688.4	Current	2019-01	System Software
TPS (APP) CLM R20x	R200.2	Supported	2012-07	System Software
TPS Builder R43x	R430.1	Supported	2016-05	Software Package
Uniformance Asset Sentinel R51x	R510.1	Supported	2017-04	Standalone Software
Uniformance Asset Sentinel R51x	R511.2	Supported	2017-10	Standalone Software
Uniformance Asset Sentinel R52x	R520.1	Supported	2018-12	Standalone Software
Uniformance Asset Sentinel R52x	R520.2	Current	2019-07	Standalone Software
Uniformance Executive R31x	R311.1	Supported	2018-03	Standalone Software
Uniformance Executive R32x	R320.1	Current	2018-09	Standalone Software

Uniformance Insight R20x	R200.1	Supported	2018-06	Standalone Software
Uniformance Insight R21x	R210.1	Current	2019-09	Standalone Software
Uniformance Insight R22x	R220.1	Current	2020-09	Standalone Software
Uniformance KPI R12x	R121.1	Supported	2017-05	Standalone Software
Uniformance KPI R13x	R130.1	Current	2018-03	Standalone Software
Uniformance PHD R32x	R321.1	Supported	2015-03	Standalone Software
Uniformance PHD R34x	R340.1	Supported	2017-10	Standalone Software
Uniformance PHD R40x	R400.1	Current	2019-06	Standalone Software
Uniformance Process Studio R32x	R322.2	Current	2016-09	Standalone Software
Uniformance Process Studio R32x	R323.1	Current	2020-04	Standalone Software
UniSim Competency Suite	R460.1	Supported	2018-04	Standalone Software
UniSim Competency Suite	R461.1	Supported	2019-01	Standalone Software
UniSim Competency Suite	R470.1	Supported	2020-01	Standalone Software
UniSim Competency Suite	R471.1	Current	2020-10	Standalone Software
UniSim Design	R460.1	Supported	2018-01	Standalone Software
UniSim Design	R461.1	Supported	2019-04	Standalone Software
UniSim Design	R470.1	Supported	2019-10	Standalone Software
UniSim Design	R471.1	Supported	2020-10	Standalone Software
UniSim Design	R480.1	Current	2020-10	Standalone Software
UserAlert R321	R321.2	Supported	2013-10	Standalone Software
Web Order Services 54x	R540.1	Current	2014-08	Standalone Software

Note: Software releases not listed in the table are in “Phased Out” lifecycle status. The HPS Product Support Guide for Control, Safety and Monitoring Systems is available for download [here](#).

Only Latest and Latest-1 patches/updates are supported by GTAC at the defined support level for the software functional release.

Definitions:

“Software Package” means any HPS software product developed for the specific functional release of system software.

“Standalone Software” means any HPS software product developed for independent operation from a system software functional release.

“System Software” means machine-readable data and executable programs used to define the functionality of the HPS control system and standard hardware products, but does not include firmware, operating system, application software or other software products.