Honeywell

SYSTEM HINTS NEWSLETTER

HONEYWELL INFORMATION, NEWS, AND TIPS



In This Issue

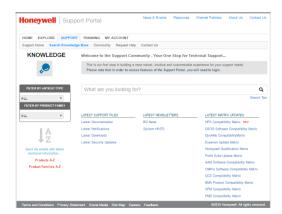
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The Search Knowledge Base page allows you to Base with many technical support-related articles. So, if you need technical assistance, try the Knowledge Base first!



More Support Online (login)

You can also create a Support Request online. Monitor your Support Request cases by visiting the Request Help page. For all other support queries, please contact our Customer Contact Center.

For questions or comments related to the HINTS newsletter, please write to HPS System HINTS.

Look for Your Honeywell Users Group Survey

The HUG Organizational Team will be sending out a survey by email to all customer reps who attended HUG Tech Talks 2021.

If you have attended the v-HUG, please let us know your thoughts.

We will, in the meantime, start preparing for the 2022 Honeywell Users Group conferences:

- AMERICAS: May 22-26 Orlando, Florida
- EMEA: October 24 27, Madrid, Spain

We will keep you informed through these newsletters, as well as the <u>HUG web</u> and via email.

Feel free to opt in to receive messages with regard to Honeywell Users Groups.

We look forward to seeing you in 2022 in person!

The HUG Organizational Team.

2021 Industrial Cybersecurity USB Threat Report Now Available

New research suggests 37% of cybersecurity threats are specifically designed to utilize removable media, nearly doubling those reported in 2020.

NOW, MORE THAN EVER

Industrial control system (ICS) and operational technology (OT) environments face cyber threats from malicious USB devices capable of circumventing the air gap to disrupt operations from within. New research reveals cyber threats aren't just on the rise, they're escalating at a staggering rate.

HONEYWELL FORGE SECURITY MEDIA EXCHANGE (SMX)

SMX analyzes USB devices as they are actively used in industrial facilities, providing a highly focused view of industrial USB activity.

For more information, download our annual Honeywell industrial Cybersecurity USD Threat Report 2021.

https://www.honeywell.com/us/en/honeywell-forge/cybersecurity/cybersecurity-threat-report-2021?campaign_medium=social&campaign_source=everyonesocial&es_id=8864143424

Release Announcement: Honeywell Forge Cybersecurity Site R204.1



Are you prepared to better protect your operations against growing cyber threats? Honeywell is unveiling the latest upgrades for Forge Cybersecurity Site that will help improve your cybersecurity risk management efficiencies.

Guidance from operational technology (OT) cybersecurity experts recommends a defense-in-depth approach, including knowing your process control network assets and monitoring them for cybersecurity concerns. This is where Honeywell's Forge Cybersecurity Site software can help with its automated asset discovery and continuous cybersecurity risk monitoring. The on-premise solution, although vendor-agnostic, is particularly well-suited for Honeywell's Experion users.

Many companies continue to struggle with the availability of OT cybersecurity experts. Forge Cybersecurity Site minimizes this challenge by making it faster and easier for on-site staff to manage cybersecurity issues. The software tool monitors OT assets for cybersecurity weaknesses and threat indicators and translates the data into meaningful and actionable information. The software prioritizes problems with risk scoring and gives easy-to-follow guidance to address the most critical challenges.

The latest R204.1 release includes enhancements such as:

- Comprehensive yet simple visual overview
- Risk-based view in addition to asset-based view
- Email notifications on triggered risk alarms
- Pre-configured reports for sharing and deeper off-line analyses
- And more

Interested?

For more information, please contact your local Honeywell account team.

Series-C Phoenix Contact Power Supply Module Lifecycle Update

The Phoenix Contact power supply redundancy module, Honeywell part number 51202929-100, is approaching endof-life starting July 1, 2021. This is used in the CU-PWPR20power supply solution. For interim projects, an equivalent Diode OR ing module (#2907719) from Phoenix Contact can be used until December 31, 2021. Please refer to the engineering drawing EN-2021-1735 for design details.

Starting January 1, 2022, the entire CU-PWPR20 will be replaced by the Phoenix Contact power supply module (Honeywell part no. 50151665-001) with an integrated redundancy function eliminating the Diode OR ing offered.

The features/benefits of the new power supply modules include:

- 1. Improved current and thermal characteristics
- 2. Eliminates additional Diode OR ing module
- 3. Already qualified and in use in Honeywell remote modular cabinet solutions, including Universal Process Cabinets and Universal Safety Cabinets

Changes Made to System Inventory Portal Access

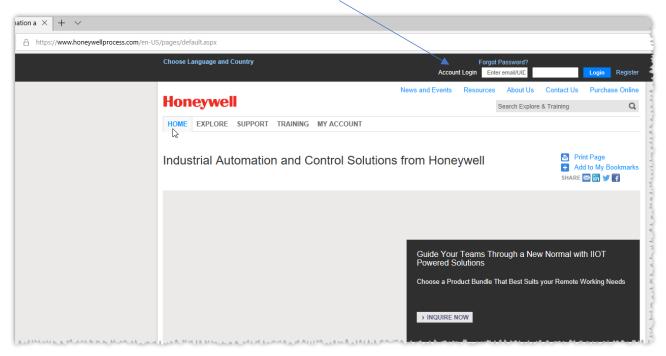
On June 5, 2020, a change was implemented to the login process for the Honeywell Process Solutions website that affects how users access services such as Support, System Inventory, Assurance 360, Migration Assistant, Spare Parts Online (Buy Now) eCommerce, and the Channel Partner Portal. Honeywell IT made these changes to maintain the highest level of security in our online services.

What Changed?

The change requires users to login a second time when accessing services. Should assistance be required, please contact the Honeywell Web Support Team at <u>HPSWeb@Honeywell.com</u>.

Logging into the portal now requires the following process:

1) Go to <u>www.honeywellprocess.com</u> and login:



2) After login, the user sees this message:

| Honeywell |
|---|
| Login Changes for the HPS Website |
| Beginning June 5, 2020 there will be changes to the login process for the HPS website that will affect how you access services such as Support, System Inventory, Assurance 360, Migration Assistant, Spare Parts Online (Buy Now) eCommerce and the Channel Partner Portal. We are making these changes in order to maintain the highest level of security in our online services. |
| What is changing? |
| The change will require you to login a second time when accessing these services. To log in again, simply click the link in the upper right corner of the window: |
| Click Here to Login |
| EMA maintenance info : |
| Dear Migration assistant(EMA) customers, please note EMA system will under maintenance between 9AM IST 26th-Jun to 9AM IST 29th -Jun, and we will put future notification once finished, Thanks! |
| Should you need assistance, please contact our Web Support Team HPSWeb@Honeywell.com |
| |

3) Select Support:

| A https://www.honeywellprocess.com/en/US/pa | ages/default.aspx | | | | | | |
|---|---|------------|--------------------|------------------|---------------|--|----|
| c | hoose Language and Country | | | Hu | ipfauer@Honej | ywell.com Logo | ut |
| | | and Events | Resources | About Us | Contact Us | Purchase Onlin | ne |
| • | loneywell | | | Search Explore & | & Training | Q | 2 |
| | HOME EXPLORE SUPPORT TRAINING MY ACCOUNT ASSURANCE 36 | 0 MIGRAT | FION ASSIST | ANT BUY NO | W | | |
| 1 | ndustrial Automation and Control Solutions fror | n Hone | ywell | | 🛨 Ad | int Page ld to My Bookmark ⊠ ि ❤ ि | ks |
| and a shirt way have been a feature of the second | | Autore | and a second point | | 1-1-1-1- | and shame | mi |

4) Notice the sub-menu appears; however, the user is no longer logged in. The user must login again...this is AS DESIGNED:

| A https://honeywellprocess-community.force.com/hosservice/Community_PublicSearch?hid.show=3991 | | | | | |
|---|------------------|---------------|-------------------|----------------|-----------------|
| | | | | | k Here to Login |
| Honeywell Support Portal | News & Events | Resources | Channel Partners | About Us | Contact Us |
| HOME EXPLORE SUPPORT TRAINING MY ACCOUNT Support Home Search Knowledge Base Community Request Help | Contact Us | | | | |
| KNOWLEDGE Welcome to the Support Comm | munity - Your Or | ne Stop for T | echnical Support. | | |
| This is our first step in building a mor Please note that in order to access | | | | ort needs. | |
| | | ALALA MA | | الدريانية مريا | |

5) After logging in for the second time, System Inventory appears:

| roger hupfauer@honeywell.com Support | Logou |
|--|--------|
| Honeywell Support Portal News & Events Resources Channel Partners About Us Cont | tact U |
| HOME EXPLORE SUPPORT TRAINING MY ACCOUNT ASSURANCE 360 BUY NOW | |
| Support Home Search Knowledge Base System Inventory Community Request Help Contact Us eQUASAR C eService | :e 🗹 |
| KNOWLEDGE Welcome to the Support Community - Your One Stop for Technical Support | |
| | e. |

System Inventory Tool (SIT) R300.1 Offered

The System Inventory Tool (SIT) R300.1 is now offered for download from the System Inventory Tool Landing Page. This self-service tool can be installed on Experion PKS R400.8 or newer systems to scan the inventory details of the entire system, including the network as well as Cisco switches and associated nodes at predefined intervals. The tool generates an inventory file that users upload to the Support Portal to see their inventory details in a logical and graphical overview. The inventory file is also employed to support Honeywell's automated online contract renewal process.

Provided at no cost for all Honeywell customers, both contracted and non-contracted, the SIT runs in the background and will not impact control system performance.

Once the SIT has completed its scan, a .cab file is created and then either the Honeywell technician or the customer uploads the inventory file to the System Inventory Portal. The portal will display the licensed software sourced from Honeywell, shipped hardware sourced from Honeywell, and inventoried asset data collected by the SIT.

New with R300.1:

- Advanced solution support on Level 3 (L3)
- Additional support for QCS
- Support for Experion PMD

- Collect inventory for all network switches supported by Experion
- Improvements to the diagnostic tools to quickly detect and report on SIT failures (includes SAT and device discovery)
- Reworked device discovery
- Progress meter during the collection phase
- Profit Suite (APC) support
- Control Performance Monitor CX support
- Control Performance Monitor standard support
- Profit Blending Suite support
- Profit Movement Suite support
- DynAMo Alarm Management Suite support
- Uniformance Asset Sentinel support
- Matrikon OPC Servers support (see Appendix A for full list)
- UniSim Competency Suite support on L3

Appendix A

Matrikon Data Manager Matrikon Desktop Historian Matrikon OPC Server for GE Turbines Matrikon OPC Funnel Matrikon OPC Security Gateway Matrikon OPC Server for Allen Bradley Matrikon OPC Server for APACS Direct Matrikon OPC Server for BACNet Matrikon OPC Server for Bailey DCS [Infi 90] Matrikon OPC Server for Citect Matrikon OPC Server for Foxboro DCS Matrikon OPC Server for GDA [ODBC] Matrikon OPC Server for GE PLCs Matrikon OPC Server for IEC 61850/61400-25 Matrikon OPC Server for IP21 Matrikon OPC Server for Johnson Controls N2 Matrikon OPC Server for KNX Matrikon OPC Server for LonWorks LNS Matrikon OPC Server for MarkV Direct Matrikon OPC Server for MarkVI Direct Matrikon OPC Server for Mitsubishi PLCs Matrikon OPC Server for Modbus Matrikon OPC Server for Moore APACS (API) Matrikon OPC Server for Omni Flow Computers Matrikon OPC Server for Omron Matrikon OPC Server for OpenBSI Matrikon OPC Server for ProRAF

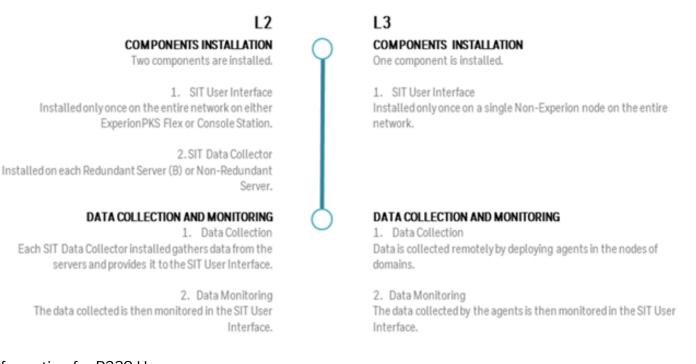
Matrikon OPC Server for Provox (Direct) Matrikon OPC Server for ROC Matrikon OPC Server for RS3 RNI Matrikon OPC Server for SCADA DNP3 Matrikon OPC Server for SCADA IEC 60870 Matrikon OPC Server for SCADA Modbus Matrikon OPC Server for SCADA MOSCAD Matrikon OPC Server for Siemens PLCs Matrikon OPC Server for SNMP Matrikon OPC Server for Vestas Matrikon OPC Server for Vestas Matrikon OPC Server for Wonderware InSQL (Wonderware Historian) Matrikon OPC Server for Wonderware Intouch Matrikon OPC Matrikon OPC Server for Wonderware Intouch Matrikon OPC UA Tunneller - UA Proxy Component / UA Proxy Matrikon OPC UA Tunneller - UA Wrapper Component / UA Wrapper

Installation

The SIT R300.1 is a standalone installation, and therefore not integrated with the Experion R511 media package. While the SIT can be installed on Level 2 (L2) and Level 3 (L3), the installation and configuration on both levels are independent of each other. As such, users can choose to install the tool on either or both levels, depending on their control system requirements.

Functionality of SIT on L2 and L3

Key features & differences on both levels



Information for R230 Users

Users who have installed the R230.1, R230.2 or R230.3 versions of the SIT should upgrade to R300.1 to ensure they have the latest support from Honeywell (unless they are currently running Experion R3xx.x, which is not supported by SIT R300.1). During the upgrade, their current SIT configuration will be retained.

| Experion Compatibility | | | | |
|---|----------------------------|--|--|--|
| SIT Version | Supported Experion Version | | | |
| R200.1 | R301, R310, R400 and R430 | | | |
| R200.2 | R301, R310, R400 and R430 | | | |
| R200.3 | R301, R310, R400 and R430 | | | |
| R210.1 | R3xx.x to R510 | | | |
| R210.2 | R3xx.x to R510 | | | |
| R220.1 | R3xx.x to R510 | | | |
| R230.1 | R3xx.x to R510 | | | |
| R230.2 | R3xx.x to R510 | | | |
| R230.3 (SIT patch must be installed on 32bit systems after R230.3 installation) | R400.8 to R511 | | | |
| R300.1 | R400.8 to R515 | | | |

.. ...

| QCS Compatibility | | | | | | |
|-----------------------------|--------------------|---|--|--|--|--|
| QCS Architecture Version | Experion PKS Layer | System Inventory Tool Release Support | | | | |
| RAE1xx | None | | | | | |
| RAE2xx | None | | | | | |
| RAE3xx | None | | | | | |
| RAE4xx | R101/201/210 | No support | | | | |
| RAE5xx | R300/301/310/311 | No support | | | | |
| R6xx | R 400.8 | R300.1 | | | | |
| R7xx | R5xx | R300.1 | | | | |

What is SIT and Why is it Needed?

Overview

The SIT provides a comprehensive system inventory documentation solution to support Honeywell's contract renewal process. The tool enables our customers to complete their yearly contract renewal online through an automated system, better manage risk, prepare for any migrations, and ensure compliance and continuous evolution of their control system.

The SIT collects asset data, which is then hosted in a secure Honeywell data center where the customer can view all their control system asset information (both hardware and software) through the System Inventory Portal. And, best of all, the tool is provided free of charge by Honeywell for all contracted and non-contracted sites and does not require an SESP contract or Assurance 360 service agreement.

Automated Online Contract Renewals and More

The SIT was developed to support online contract renewals. Gone are the days of the laborious task of manually reviewing contract renewal worksheets, trying to track changes via emails and phone calls, and providing results in a timely manner. No more lost notes or questions such as, "What did we do last year?" All updates and notes regarding asset quantities will be captured in the tool and carried forward year after year, making future contract renewals faster and easier.

But contract renewals are just once a year—what else can you do with the tool?

Better Management of Risks

With the SIT, users are able see all control system assets by each MSID in the Honeywell System Inventory Portal. With this view, product support status is shown for each asset. Do you know if the control system is using outdated equipment or assets no longer supported by Honeywell? Finding answers like this is just a mouse click away in the portal.

When you can see all equipment in a single view via the online portal, you know exactly what hardware and software are running, what is outdated and where improvements could be made—thus better managing risk.

Compliance and Continuous Evolution of Control Systems

With the asset topology feature found in the System Inventory Portal, users have insight into the hardware components in each control system, thus avoiding lengthy delays to gather the right information when the system needs to be supported or expanded.

Today, control systems are more complex than ever before and there is limited information on how the different components need to interact. When the entire system can be visualized in one view, it increases awareness that leads to better decision-making.

Migrations

Customers have a budget for a migration, and in many cases, it's "use it or lose it." So, how will they know where best to invest in their control system?

As a user, can you quickly review every MSID design, topology, and product support status for every asset? If you've uploaded your inventory asset data file to the System Inventory Portal, all this and more are just a mouse click away. And did we mention it's free? That's right—Honeywell offers this to all our customers at no cost. No contract or service plan of any kind is required.

| Honeywell Updates | |
|---|---|
| System Name : Main MSID : Main Product Name : Experion Server | x |
| | |
| Update Name | |
| ++ Patch Experion PKS R410.2 Honeywell Security Model - Workstation | — |
| ++ Patch Experion PKS R410.2 Honeywell_HCl_Runtime | |
| ++ Patch Experion PKS R410 QBP Patch1 | |
| ++ Patch Experion PKS R410 HMIWeb Station and Display Builder Patch 2 | _ |
| ++ Patch Experion PKS R410.2 Configuration Studio Patch 1 | _ |
| ++ Patch Experion PKS R410 Server Patch 7 | _ |
| ++ Patch Experion PKS R410.2 Controller Patch | _ |
| ++ Patch Experion PKS R410.2 Honeywell_Safeview | _ |
| ++ Patch Experion PKS R410.2 Honeywell System Management Runtime | _ |

Quickly Locate Assets

All assets are listed by Site > MSID and user-defined system names, and because each system name is assigned to its respective MSID, finding systems is easy—even if you don't know the MSID name.

What Can the Collected Asset Data Tell You?

Keeping track of the patches and updates installed on servers and stations can be a time-consuming task. It requires logging into each server or node and checking through the control panel to see which patches and updates have been installed.

Now, if you've run the SIT and uploaded an asset inventory file to the portal, just click on the server or console station and a complete list of all installed applications, patches and updates will be displayed in an easy-to-read table.

Need to find out which version of boot firmware is installed on a C300 controller? Just click on the MSID, select the controller and a table will display everything you need to know. Want even more flexibility? Export the data to an Excel spreadsheet and sort it or create a pivot table for convenient viewing.

What Data Does the Tool Collect?

The SIT is designed to capture details of the existing system hardware and software versions, including servers, stations, controllers, I/O modules, node details, installed applications, and switch models.

How Can You View Your Data?

The System Inventory Portal allows customers and certain Honeywell account managers to see their account asset data. Within the portal, users can see all servers, stations, controllers, nodes, and switch hardware, as well as detailed information about each. Depending on which asset they're viewing, they can see the serial number, F/W, BIOS, installed software, support status, and much more.

To access the portal, go to honeywellprocess.com/support and login with the same credentials used when you registered.

| ystem Name : M | | | MSID : | M 4 | | ē | x | |
|----------------|-----------|-----------|------------|----------------------|----------|----------|--------|--|
| IO Link | Name | Model | Slot/Card# | Hardware Revision | Boot FW | App FW | Serial | |
| 236IOLINK_1A | DI_HV_23 | CC-PDIH01 | 23A | С | 04.01.03 | 04.01.08 | 1 | |
| 236IOLINK_1A | DI_HV_19 | CC-PDIH01 | 19A | С | 04.01.03 | 04.01.08 | 1 | |
| 236IOLINK_1A | DO_24B_33 | CC-PDOB01 | 33A | G | 04.01.03 | 04.01.08 | 1 | |
| 236IOLINK_1A | DO_24B_32 | CC-PDOB01 | 32A | G | 04.01.03 | 04.01.08 | 1 | |
| 236IOLINK_1A | DI_HV_22 | CC-PDIH01 | 22A | С | 04.01.03 | 04.01.08 | 1 | |
| 236IOLINK_1A | DO_24B_31 | CC-PDOB01 | 31A | G | 04.01.03 | 04.01.08 | 1 | |
| 236IOLINK_1A | DI_HV_25 | CC-PDIH01 | 25A | С | 04.01.03 | 04.01.08 | 1 | |
| 236IOLINK_1A | DI_HV_24 | CC-PDIH01 | 24A | C | 04.01.03 | 04.01.08 | 1 | |
| 236IOLINK_1A | DI_HV_21 | CC-PDIH01 | 21A | С | 04.01.03 | 04.01.08 | 1 | |

Not registered? No problem! Registration is free and takes less than a minute. Once you are registered, login and select the Support tab, then select the System Inventory tab.

Who Can See Your Data?

All inventory data is viewable by only the customer, the customer's account manager, and Honeywell GTAC. In the event you call for support, GTAC can quickly get needed information such as F/W version, BIOS version, hardware rev, etc. No one else can ever see the data—not even other Honeywell employees.

What Data is Collected?

When you log into the System Inventory Portal, you will see a list of sites. Select a site and there are three icons: Licensed Software, Shipped Hardware, and Inventoried Assets.

| Licensed Software | Shipped Hardware | Inventoried Assets |
|--|---|--|
| List of all licensed software shipped by Honeywell to the customer. Includes TPS BLDR, EBR, Experion PKS, GUS, PHD, and DOC 3000 licenses. | A complete list of every piece of hardware shipped by Honeywell to the customer, sorted by most recently shipped. Includes product part number, description, serial number, and date shipped. | Comprehensive list of all assets on each control system. Includes servers, stations, controllers, LCN nodes, and switches. |

Used by Customers Worldwide

Today, Honeywell has over 900 sites worldwide using the SIT in more than 2,500 control systems. Many customers have reported that the tool is easily installed, runs flawlessly, and the time saved via the automated contract renewal process eliminated weeks of manual audit work. What used to be a tiresome and lengthy process can now be completed automatically, with 100 percent accuracy and in less than a day.

Helpful Links

| System Inventory Tool Download | |
|--------------------------------------|--|
| System Inventory Web Portal Training | |

System Inventory Tool Portal Frequently Asked Questions

The System Inventory Tool and portal are available at https://www.honeywellprocess.com/support.

https://www.honeywellprocess.com/library/marketing/notes/System-Inventory-Tool-What-is-itand-why-I-should-be-using-it.pdf

Is the SIT Safe for Use with Control Systems?

The SIT is a self-service tool that HPS customers install on an Experion Flex or Console Station, along with data collectors on the Experion B Server (or non-redundant node) to collect asset data at Level 1 and Level 2, which is used to support Honeywell's automated online contract renewal process.

The SIT generates an inventory file (.cab) that either the customer or Honeywell Field Support Specialist uploads to the secure System Inventory Portal where the user can see inventory details in a logical and graphical overview.

This tool is safe for use on a Honeywell control system. It runs as a low-priority Windows Service Event, which means it will throttle down or even pause if other Windows Events need to take priority. As such, the tool will not put a burden on the control system, nor adversely affect the performance of the network or control system.

The SIT does not collect any sensitive data. No IP addresses or customer information are ever collected. The data collected are strictly related to the assets (e.g., BIOS version, F/W version, model number, serial number, H/W version, and other asset-only related information).



From January 2018 to May 2020, there was a 79% increase in SIT adoption worldwide for contracted sites, with over 1,000 sites now using the tool without incident. The time saved via the automated contract renewal process eliminated weeks of manual audit work. What used to be a lengthy and rigorous process can now be completed automatically, with 100 percent accuracy and in less than a day.

When it comes to the performance impact on a running control system, the following table summarizes typical system configuration CPU usage and time to complete. As you can see, CPU impact is typically in the single-digit percentage, and the time to process data is minimal. Keep in mind that time to process will vary based on the size of the control system; number of nodes; and number of controllers, switches, servers, and stations.

| Node type | System configuration | Average additional % CPU used | Time to complete audit | Number of PCs being audited |
|--------------------|--|----------------------------------|--|--|
| ESVT – Server B | Dell PowerEdge R710 server (8) Processors: Intel(R) Xeon(R) CPU E5620 2:40GHz Speed: 2,394 12 GB RAM | Negligible | 7 minutes 52 seconds to 11 minutes 33 seconds | 4 PCs – Server, ACE, Console Station, Flex Station |
| ESVT - Server A | Dell PowerEdge R710 server (8) Processors: Intel(R) Xeon(R) CPU E5620 (a) 2.40GHz Speed: 2,394 12 GB RAM | 4.8% - 8.9% | 1 minute 40 seconds to 2 minutes 56 seconds | |
| EST | Dell Precision T5500 workstation (4) Processors: Intel(R) Xeon(R) CPU X5570 2.93GHz Speed: 2,926 3 GB RAM | 2.7% - 6.5% | 1 minute 23 seconds to 2 minutes 50 seconds | |
| Flex | VMware virtual platform (2) Processors: Intel(R) Xeon(R) CPU X5570 2.67 GHz Speed: 2,666 2 GB RAM | 7.2% - 11.9% | 4 minutes to 4 minutes 21 seconds | |
| ACE-T | Dell PowerEdge T610 server (8) Processors: Intel(R) Xeon(R) CPU X5560 2.80GHz Speed: 2,794 4 GB RAM | 0.3% - 1.8% | 1 minute 6 seconds to 3 minutes 27 seconds | |

The System Inventory Tool and portal are available via <u>www.honeywellprocess.com/support</u>.

https://www.honeywellprocess.com/library/marketing/notes/System-Inventory-Tool-Is-it-safe-formy-control-system.pdf

HPS Priority Notifications

HPS Priority Notifications are available under "Latest Notifications" in <u>the Support Community</u>. Be sure to check back regularly as new content is continually added in the form of notifications, *Be Aware* newsletters, Knowledge Base articles, and updates.

| Document Title | Product | Rel/Rev | Date Created |
|--|--|--|--------------|
| PN2021-21 Controller failure with batch recipe reading specific parameters | Experion PKS using CEE based controllers including ACE, C200E, C300, UOC, vUOC, SIMACE, SIMC200E and SIMC300. | R511.3, 511.4 Controllers & Tools | 06/16/2021 |
| PN2021-20 TPN SILENCEB Green CF9r | CC-PCF901 (Control Firewall, CF9) | Firmware rev. PP, RR and TT (Applicable to Hardware revision D & Later) | 06/10/2021 |
| PN2021-18A EHPM I/O Link LOC/LOV | ЕНРМ | EHPM (with Standalone Firmware or Experion Integrated Firmware)) | 06/09/2021 |
| PN2021-18 EHPM I/O Link LOV Possibility | EHPMs (with Standalone Firmware or Experion Integrated Firmware) | TPN R688.4 and TPN R688.5 | 05/26/2021 |
| PN2021-19 EHPM Loss of View possible with Standalone Firmware | Enhanced High- Performance Process Manager (EHPM) with standalone firmware | EHPM Factory Firmware Image of EHPM_3.0 and latest EHPM | 05/26/2021 |
| PN2021-17 FSC-FSC communication loss when responder has node number 6 | FSC System | R801.4 | 05/06/2021 |

Products Revisions and Support Status

| Latest Media Revision | Latest Patch/Update | Support Status | Functional Release - First Shipment Announcement | Software Product Category |
|--|------------------------|----------------|---|------------------------------|
| Control Performance Analytics R110x | R110.1 | Supported | 2018-12 | Standalone Software |
| Control Performance Analytics R111x | R111.1 | Current | 01/04/2020 | Standalone Software |
| Control Performance Monitor R60x | R601.3 | Supported | 2018-05 | Standalone Software |
| Control Performance Monitor R60x | R602.5 | Supported | 2020-02 | Standalone Software |
| Control Performance Monitor R60x | R603.1 | Supported | 2020-10 | Standalone Software |
| Control Performance Monitor R60x | R603.2 | Current | 01/08/2021 | Standalone Software |
| ControlEdge 2020 R14x | R140.1 | Supported | 2017-04 | Standalone Software |
| ControlEdge 2020 R15x | R151.1 | Supported | 2018-11 | Standalone Software |
| ControlEdge 2020 R16x | R160.2 | Supported | 2019-12 | Standalone Software |
| ControlEdge 2020 R16x | R161.1 | Current | 2020-04 | Standalone Software |
| ControlEdge HC900 R60x | R600.1 | Supported | 2014-04 | Standalone Software |
| ControlEdge HC900 R62x | R620.1 | Supported | 2016-09 | Standalone Software |
| ControlEdge HC900 R63x | R630 | Supported | 2017-04 | Standalone Software |
| ControlEdge HC900 R65x | R650 | Supported | 2018-06 | Standalone Software |
| ControlEdge HC900 R66x | R660.2 | Supported | 2018-12 | Standalone Software |
| ControlEdge HC900 R70x | R700 | Current | 2019-12 | Standalone Software |
| ControlEdge PLC R15x | R151.1 | Supported | 2018-11 | Standalone Software |
| ControlEdge PLC R15x | R152.1 | Supported | 2019-04 | Standalone Software |
| ControlEdge PLC R16x | R160.2 | Supported | 2019-12 | Standalone Software |
| ControlEdge PLC R16x | R161.1 | Current | 2020-04 | Standalone Software |
| DynAMo Alerts & Notifications (A&N) R200 | UA R321.2 | Supported | 2013-10 | Standalone Software |
| DynAMo Documentation & Enforcement (D&E) R200 | ACM R321.12 | Supported | 2016-05 | Standalone Software |
| DynAMo Metrics & Reporting (M&R) R200 | R202.1 | Supported | 2017-03 | Standalone Software |
| DynAMo Metrics & Reporting (M&R) R210.1 | R210.1 | Current | 2020-05 | Standalone Software |
| DynAMo Operations Logbook (DOL) R22x | R220.3 | Supported | 2018-06 | Standalone Software |
| DynAMo Operations Logbook (DOL) R23X | R230.2 | Supported | 2019-04 | Standalone Software |
| DynAMo Operations Logbook (DOL) R24x | R243.2 | Current | 2020-04 | Standalone Software |
| DynAMo Operations Monitoring (DOM) R22x | R220.3 | Supported | 2018-06 | Standalone Software |
| DynAMo Operations Monitoring (DOM) R23x | R230.2 | Supported | 2019-04 | Standalone Software |
| DynAMo Operations Monitoring (DOM) R24x | R243.2 | Current | 2020-04 | Standalone Software |
| Experion Backup and Restore R50x | R500.1 | Supported | 2017-04 | Software Package |
| Experion Backup and Restore R50x | R501.1 | Supported | 2017-04 | Software Package |
| Experion Backup and Restore R50x | R501.2 | Supported | 2017-04 | Software Package |
| Experion Backup and Restore R50x | R501.3 | Current | 2017-04 | Software Package |
| Experion HS R41x | R410.1 | Supported | 2013-07 | System Software |
| Experion HS R43x | R430.1 | Supported | 2015-03 | System Software |

| Experion HS R50x | R500.3 | Supported | 2017-08 | System Software |
|--|--------|-----------|---------|---------------------|
| Experion HS R51x | R510.2 | Supported | 2018-09 | System Software |
| Experion HS R51x | R511.1 | Current | 2018-09 | System Software |
| Experion LS R30x | R300.1 | Supported | 2009-11 | System Software |
| Experion LS R40x | R400.1 | Current | 2011-06 | System Software |
| Experion LX R11x | R110.2 | Supported | 2014-09 | System Software |
| Experion LX R12x | R120.1 | Supported | 2015-03 | System Software |
| Experion LX R50x | R500.2 | Supported | 2017-11 | System Software |
| Experion LX R51x | R510.2 | Current | 2018-11 | System Software |
| Experion MX CD Controls R70x | R700.1 | Supported | 2017-03 | Software Package |
| Experion MX CD Controls R70x | R701.2 | Supported | 2018-05 | Software Package |
| Experion MX CD Controls R70x | R702.1 | Supported | 2019-06 | Software Package |
| Experion MX CD Controls R70x | R703.1 | Supported | 2021-02 | Software Package |
| Experion MX CDMV Controls R70x | R700.1 | Supported | 2017-03 | Software Package |
| Experion MX CDMV Controls R70x | R701.1 | Supported | 2018-05 | Software Package |
| Experion MX CDMV Controls R70x | R702.1 | Supported | 2019-06 | Software Package |
| Experion MX CDMV Controls R70x | R703.1 | Current | 2019-06 | Software Package |
| Experion MX MD Controls R70x | R700.1 | Supported | 2017-03 | Software Package |
| Experion MX MD Controls R70x | R701.1 | Supported | 2018-05 | Software Package |
| Experion MX MD Controls R70x | R702.1 | Supported | 2019-06 | Software Package |
| Experion MX MDMV Controls R70x | R700.1 | Supported | 2017-03 | Software Package |
| Experion MX MDMV Controls R70x | R701.3 | Supported | 2018-05 | Software Package |
| Experion MX MDMV Controls R70x | R702.1 | Supported | 2019-06 | Software Package |
| Experion MX MDMV Controls R70x | R703.1 | Current | 2021-02 | Software Package |
| Experion MX/MXProLine R70x | R700.5 | Supported | 2017-03 | System Software |
| Experion MX/MXProLine R70x | R701.4 | Supported | 2018-05 | System Software |
| Experion MX/MXProLine R70x | R702.3 | Supported | 2019-06 | System Software |
| Experion MX/MXProLine R70x | R703.1 | Current | 2020-12 | System Software |
| Experion PKS R50x | R501.4 | Supported | 2017-01 | System Software |
| Experion PKS R50x | R501.6 | Supported | 2017-01 | System Software |
| Experion PKS R51x | R510.1 | Supported | 2018-08 | System Software |
| Experion PKS R51x | R510.2 | Supported | 2018-08 | System Software |
| Experion PKS R51x | R511.3 | Supported | 2018-08 | System Software |
| Experion PKS R51x | R511.4 | Current | 2018-08 | System Software |
| Fail Safe Controller R71x | R710.9 | Supported | 2011-07 | System Software |
| Fail Safe Controller R80x | R801.4 | Current | 2014-10 | System Software |
| Field Device Manager R50x | R500.1 | Supported | 2017-03 | Standalone Software |
| Field Device Manager R50x | R501.4 | Supported | 2017-03 | Standalone Software |
| Field Device Manager R51x | R511.5 | Current | 2019-09 | Standalone Software |
| Forge Cybersecurity Suite-Enterprise Core | R201.1 | Supported | 2020-06 | Standalone Software |
| and Premium | | | | |
| Forge Cybersecurity Suite-Enterprise Core and Premium | R203.1 | Supported | 2021-02 | Standalone Software |
| Forge Cybersecurity Suite-Enterprise Core and Premium | R204.1 | Current | 2021-06 | Standalone Software |
| Forge Cybersecurity Suite-Site | R201.1 | Supported | 2020-06 | Standalone Software |
| i orbe cypersecurity suite-site | | Supported | 2020-00 | Standarone Software |

| Forge Cybersecurity Suite-Site | R203.1 | Supported | 2021-02 | Standalone Software |
|---------------------------------------|-----------------------|--------------------|------------|------------------------------|
| Forge Cybersecurity Suite-Site | R203.1 | Current | 2021-02 | Standalone Software |
| Honeywell Forge Inspection Rounds | R204.1 | Supported | 01/07/2021 | Standalone Software |
| Honeywell Forge Inspection Rounds | R5 | Current | 01/01/2021 | Standalone Software |
| Honeywell Forge Worker Assist | 1.X | Current | 2021-03 | Standalone Software |
| Honeywell Trace R130 | 1.A R130.1 Patch 2 | | 2021-03 | Standalone Software |
| Honeywell Trace R140 | | Supported | | Standalone Software |
| · | R140.1 R100.1 | Current Current | 2020-06 | Standalone Software |
| Immersive Competency | | | 2018-07 | |
| Integrated Automation Assessment R15x | R150.1 | Supported | 2018-02 | Standalone Software |
| Integrated Automation Assessment R16x | R160.1 | Supported | 2019-12 | Standalone Software |
| Integrated Automation Assessment R17x | R170.3 | Current | 2020-09 | Standalone Software |
| OptiVision R540x | R540.1 | Supported | 2012-01 | Software Package |
| OptiVision R541x | R541.2 | Supported | 2014-08 | Software Package |
| OptiVision R600x | R600.2 | Current | 2019-10 | Software Package |
| PlantCruise R10x | R100.3 | Supported | 2013-07 | System Software |
| PlantCruise R11x | R110.2 | Supported | 2014-09 | System Software |
| PlantCruise R12x | R120.1 | Supported | 2015-03 | System Software |
| PlantCruise R50x | R500.1 | Supported | 2017-11 | System Software |
| PlantCruise R51x | R510.2 | Current | 2018-11 | System Software |
| PMD R90x | R900.2 | Supported | 2017-02 | System Software |
| PMD R90x | R900.3 | Supported | 2020-10 | System Software |
| PMD R91x | R910.2 | Supported | 2018-12 | System Software |
| PMD R91x | R910.3 | Current | 2020-05 | System Software |
| Predict-Amine | R4.0 | Supported | 2017-09 | Standalone Software |
| Predict-Crude | R2.0 | Supported | 2015-09 | Standalone Software |
| Predict-O&G | R7.1 | Supported | 2018-09 | Standalone Software |
| Predict-Pipe | R5.0 | Supported | 2018-12 | Standalone Software |
| Predict-RT | R140 | Supported | 2019-06 | Standalone Software |
| Predict-SA | R2.0 | Supported | 2014-12 | Standalone Software |
| Predict-SW (Sour Water) | R4.0 | Supported | 2018-12 | Standalone Software |
| Procedure Analyst R41x | R410.0 | Supported | 2013-01 | Standalone Software |
| Procedure Analyst R43x | R430.1 | Supported | 2015-06 | Standalone Software |
| Procedure Analyst R50x | R500.2 | Supported | 2017-03 | Standalone Software |
| Procedure Analyst R51x | R511.1 Patch 1 | Current | 2020-09 | Stadalone Software |
| | | | | on Experion PKS |
| Process Safety Analyzer | R115 | Supported | 2017-06 | Media Standalone Software |
| Process Safety Analyzer R200 | R201.2 | Current | 2020-02 | Standalone Software |
| Profit Blending and Movement R500.y | R500.2 | Supported | 2016-11 | Software Package |
| Profit Blending and Movement R501.y | R501.3 | Supported | 2018-05 | Software Package |
| Profit Blending and Movement R510.y | R510.3 | Current | 2019-09 | Software Package |
| Profit Suit R50x | R502.1 | Supported | 2019-12 | Standalone Software |
| Profit Suit R51x | R510.1 | Supported | 2020-07 | Standalone Software |
| Profit Suit R51x | R511.1 | Current | 01/08/2021 | Standalone Software |
| Quality OptiMiser R540x | R540.1 | Supported | 2010-10 | Standalone Software |
| Quality OptiMiser R550x | R550.2 | Supported | 2010-10 | Standalone Software |
| | | PAGE 17 - | | |

| Quality OptiMiser R560x | R560.1 | Current | 2017-11 | Standalone Software |
|---|----------------|-----------|--------------|---------------------|
| Risk Manager R170 | R170.1 Patch 3 | Supported | 2018-03 | Standalone Software |
| RTU2020 R11x | R110.1 | Supported | 2015-06 | Standalone Software |
| RTU2020 R12x | R110.1 | Supported | 2015-00 | Standalone Software |
| | R120.1 | Current | 2010-03 | |
| Safety Historian R20x | - | | | System Software |
| Safety Manager R14x | R146.2 | Supported | 2010-05 | System Software |
| Safety Manager R15x | R154.4 | Supported | 2012-04 | System Software |
| Safety Manager R16x | R162.6 | Current | 2014-10 | System Software |
| Safety Manager SC R20x | R201.2 | Supported | 2018-08 | System Software |
| Safety Manager SC R21x | R210.3 | Current | 2020-06 | System Software |
| Secure Media Exchange (SMX) | 104.6 | Current | 2017-08 | Standalone Software |
| Socrates | R10.0 | Supported | 2019-03 | Standalone Software |
| Symphonite Integration and Analytics R200x | R200.2 | Supported | 2017-07 | Standalone Software |
| Symphonite Integration and Analytics R201x | R201.2 | Current | 2020-01 | Standalone Software |
| Symphonite Production Accounting & Reconciliation | R200.1 | Supported | 2015-08 | Standalone Software |
| Symphonite Production Accounting & Reconciliation | R201.2 | Supported | 2015-08 | Standalone Software |
| Symphonite Production Accounting & Reconciliation | R210.1 | Current | 2019-02 | Standalone Software |
| Symphonite RPMS | R510.1.8 | Supported | 2018-12 | Standalone Software |
| System Inventory Tool R22x | R220.1 | Supported | 2017-09 | Standalone Software |
| System Inventory Tool R23x | R230.1 | Supported | 2018-05 | Standalone Software |
| System Inventory Tool R23x | R230.2 | Supported | 2018-05 | Standalone Software |
| System Inventory Tool R23x | R230.3 | Supported | 2018-05 | Standalone Software |
| System Inventory Tool R30x | R300.1 | Current | 2019-09 | Standalone Software |
| System Performance Analyzer R130 | R130.1 | Supported | 2020-06 | Standalone Software |
| System Performance Analyzer R140 | R140.1 | Current | 2021-02 | Standalone Software |
| Taiji PID 310x | R310.1 | Supported | 2016-01 | Standalone Software |
| Taiji PID 320x | R320.1 | Current | 2021-04 | Standalone Software |
| TCMI R10x | R100.5 | Current | 2017-11 | System Software |
| TPN (AM) CLM R36x | R360.12 | Supported | 2002-01 | System Software |
| TPN R685.x | R685.4 | Supported | 2016-06 | System Software |
| TPN R686.x | R686.4 | Supported | 2016-10 | System Software |
| TPN R687.x | R687.5 | Supported | 2018-02 | System Software |
| TPN R687.x | R687.6 | Supported | 2018-02 | System Software |
| TPN R688.x | R688.4 | Supported | 2019-01 | System Software |
| TPN R688.x | R688.5 | Supported | 2019-01 | System Software |
| TPN R688.x | R688.6 | Current | 2019-01 | System Software |
| TPS (APP) CLM R20x | R200.2 | Supported | 2012-07 | System Software |
| TPS Builder R43x | R430.1 | Supported | 2016-05 | Software Package |
| Uniformance Asset Sentinel R51x | R511 | Supported | 01/10/2017 | Standalone Software |
| Uniformance Asset Sentinel R52x | R520.7 | Supported | 01/07/2019 | Standalone Software |
| Uniformance Asset Sentinel R52x | R520.X | Supported | 01/07/2019 | Standalone Software |
| Uniformance Asset Sentinel R53x | R531.1 | Supported | 01/08/2020 | Standalone Software |
| | | 34990100 | 5-, 00, 2020 | standalone software |

| Uniformance Asset Sentinel R53x | R531.4 | Current | 01/04/2021 | Standalone Software |
|---------------------------------|--------|-----------|------------|---------------------|
| Uniformance Executive R31x | R311.1 | Supported | 2018-03 | Standalone Software |
| Uniformance Executive R32x | R320.1 | Current | 2018-09 | Standalone Software |
| Uniformance Insight R20x | R200.1 | Supported | 2018-06 | Standalone Software |
| Uniformance Insight R21x | R210.1 | Supported | 2019-09 | Standalone Software |
| Uniformance Insight R22x | R220.1 | Current | 2020-09 | Standalone Software |
| Uniformance KPI R12x | R121.1 | Supported | 2017-05 | Standalone Software |
| Uniformance KPI R13x | R130.1 | Supported | 2018-03 | Standalone Software |
| Uniformance KPI R13x | R131.1 | Current | 2019-11 | Standalone Software |
| Uniformance PHD R34x | R340.1 | Supported | 2017-10 | Standalone Software |
| Uniformance PHD R40x | R400.1 | Supported | 2019-06 | Standalone Software |
| Uniformance PHD R41x | R410.1 | Current | 2021-03 | Standalone Software |
| Uniformance Process Studio R32x | R322.2 | Supported | 2016-09 | Standalone Software |
| Uniformance Process Studio R32x | R323.1 | Current | 2020-04 | Standalone Software |
| UniSim Competency Suite | R460.1 | Supported | 2018-04 | Standalone Software |
| UniSim Competency Suite | R461.1 | Supported | 2019-01 | Standalone Software |
| UniSim Competency Suite | R470.1 | Supported | 2020-01 | Standalone Software |
| UniSim Competency Suite | R471.1 | Current | 2020-10 | Standalone Software |
| UniSim Design | R460.1 | Supported | 2018-01 | Standalone Software |
| UniSim Design | R461.1 | Supported | 2019-04 | Standalone Software |
| UniSim Design | R470.1 | Supported | 2019-10 | Standalone Software |
| UniSim Design | R471.1 | Supported | 2020-10 | Standalone Software |
| UniSim Design | R480.1 | Supported | 2020-10 | Standalone Software |
| UniSim Design | R481 | Current | 2021-06 | Standalone Software |
| Web Order Services 54x | R540.1 | Current | 2014-08 | Standalone Software |

Note: Software releases not listed in the table are in "Phased Out" lifecycle status. The HPS Product Support Guide for Control, Safety and Monitoring Systems is available for download <u>here</u>.

Only Latest and Latest-1 patches/updates are supported by GTAC at the defined support level for the software functional release.

Definitions:

"Software Package" means any HPS software product developed for the specific functional release of system software.

"Standalone Software" means any HPS software product developed for independent operation from a system software functional release.

"System Software" means machine-readable data and executable programs used to define the functionality of the HPS control system and standard hardware products, but does not include firmware, operating system, application software or other software products.