Honeywell

SYSTEM HINTS NEWSLETTER

HONEYWELL INFORMATION, NEWS, AND TIPS



In This Issue

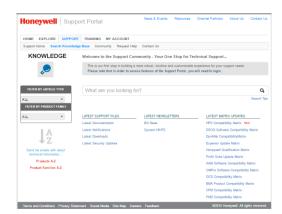
Contents

2021 Honeywell Users Group Tech Talks2
Experion PKS Computing Platform Specification - EP03-750-1003
APP-based CLM Support Notification
Operational Insight (OI) – End of Support Lifecycle3
Changes Made to System Inventory Portal
Access4
System Inventory Tool (SIT) R300.1 Offered6
What is SIT and Why is it Needed?9
Is the SIT Safe for Use with Control Systems?12
HPS Priority Notifications13
Products Revisions and Support Status14

Subscribe to HINTS

Login to www.HoneywellProcess.com. Go to Support > Search Knowledge Base and click on search our Knowledge System HINTS under Latest Newsletters. In the page that opens, click on Subscribe to Support Newsletters (System HINTS)

The Search Knowledge Base page allows you to Base with many technical support-related articles. So, if you need technical assistance, try the Knowledge Base first!



More Support Online (login)

You can also create a Support Request online. Monitor your Support Request cases by visiting the Request Help page. For all other support queries, please contact our Customer Contact Center.

For questions or comments related to the HINTS newsletter, please write to HPS System HINTS.

2021 Honeywell Users Group Tech Talks



Honeywell Process Solutions is excited to bring you the 2nd virtual Honeywell Users Group.

The 2021 HUG Tech Talks virtual conference will be live online from June 21 to 23. All sessions will be available on-demand until July 3.

Register before June 15 for \$75, from June 15 onward, the full conference fee is \$150, you can make use of SESP, Training Match Fund or credit card payment.

Register Now

With live presentations on topics such as autonomous operations, sustainability, renewables, and cybersecurity, you'll learn how to make operations safer, more efficient, and more profitable.

Some key agenda highlights include:

- Honeywell Technology and Innovation updates around the new Industry 4.0 products and trends.
- Roundtables featuring best-in-class solutions to the Battery Energy Storage System markets.
- Honeywell customers will present successful implementation stories using the latest innovative solutions.
- Demonstrations, chats with Honeywell consultants and the option for 1:1 video calls will allow you to engage in more detail for your specific requirements.

It's all the insights you're used to getting from the Honeywell User Group, delivered right to your desk, phone or laptop.

To learn more, download the high level agenda PDF.

Experion PKS Computing Platform Specification - EP03-750-100

The Experion PKS Computing Platform Specification (EP03-750-100) is now published on HoneywellProcess.com. This reference document provides an overview of the computing platforms and related accessories that are qualified and offered by Honeywell for use with Experion PKS.

The document can be accessed on HoneywellProcess.com with this link:

https://www.honeywellprocess.com/library/support/Documents/Entitled/EP03-750-100-Platform-Specification.pdf

APP-based CLM Support Notification

The repeatable, special APP-based Computer Link Module (CLM) was introduced in 2000 as a special devices for third-party communication operating under the W2000 operating system. Per Honeywell's Product Support Guide, repeatable specials have no long-term support commitments.

In 2015, Honeywell offered a last-time refresh of the CLM software for compatibility support with the W2003/2008 operating system. In 2015, we recommended third-party Vendor Systech (providing port extenders and port transfer utility software) for direct supply of needed hardware to concerned customers.

Effective June 1, 2021, the CLM software will be phased-out as per Honeywell support guide for system software.

Operational Insight (OI) – End of Support Lifecycle

This communication is intended for existing customers that have the Operational Insight application installed and running at one or more of their sites.

Honeywell has announced upcoming end-of-life for the Operational Insight application. The latest release (R362) will be phased out of support effective September 30, 2022.

Product Upgrades / Migration

Customers who are utilizing Operational Insight are encouraged to upgrade to the latest supported Honeywell Connected Industrial products, such as Uniformance Insight, before the phase out date.

Contact

For more information on Operational Insight end of support and a potential upgrade to Uniformance Insight, customers should contact their Honeywell Account Manager or Honeywell's Global Support team..

Changes Made to System Inventory Portal Access

On June 5, 2020, a change was implemented to the login process for the Honeywell Process Solutions website that affects how users access services such as Support, System Inventory, Assurance 360, Migration Assistant, Spare Parts Online (Buy Now) eCommerce, and the Channel Partner Portal. Honeywell IT made these changes in order to maintain the highest level of security in our online services.

What Changed?

The change requires users to login a second time when accessing services. Should assistance be required, please contact the Honeywell Web Support Team at <u>HPSWeb@Honeywell.com</u>.

Logging into the portal now requires the following process:

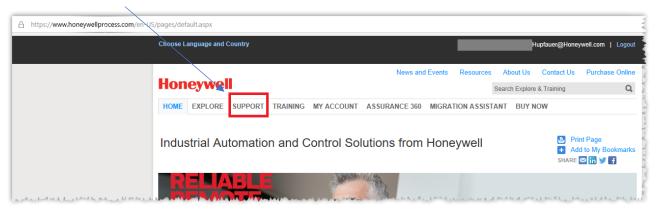
1) Go to <u>www.honeywellprocess.com</u> and login:

Choose Language and Country	Forgot Password?	
	Account Login Enter email/UIC	Login Regis
Honeywell	News and Events Resources About Us Contact Us	Purchase Onl
noneywen	Search Explore & Training	
HOME EXPLORE SUPPORT TRAINING MY ACCOUNT		
		d to My Bookma ⊠ 🛅 ¥ 😭
	Guide Your Teams Through a New Normal wi Powered Solutions	th IIOT

2) After login, the user sees this message:

	· · · · · · · · · · · · · · · · · · ·
Login Changes for the HPS Web	site
	e changes to the login process for the HPS website that will affect how you access services such as Support, System on Assistant, Spare Parts Online (Buy Now) eCommerce and the Channel Partner Portal. We are making these changes in order to ty in our online services.
What is changing?	
The change will require you to logi	n a second time when accessing these services. To log in again, simply click the link in the upper right corner of the window:
Click Here to Logi	n
EMA maintenance info :	
Dear Migration assistant(EMA) cus notification once finished, Thanks!	tomers, please note EMA system will under maintenance between 9AM IST 26th-Jun to 9AM IST 29th -Jun, and we will put future
Should you need assistance pleas	se contact our Web Support Team HPSWeb@Honeywell.com

3) Select Support:



4) Notice the sub-menu appears; however, the user is no longer logged in. The user must login again...this is AS DESIGNED:

https://honeywellprocess-community.force.com/ficsservice/Community_PublicSearch?hid.show=3991					
					Here to Login
Honeywell Support Portal	News & Events	Resources	Channel Partners	About Us	Contact Us
Support Home Search Knowledge Base Community Request	Help Contact Us				
KNOWLEDGE Welcome to the Support C	Community - Your Or	e Stop for T	echnical Support.		
This is our first step in building. Please note that in order to a				ort needs.	
	ام الدينية المعالية معرية	AAAAMA			AAAAA

5) After logging in for the second time, System Inventory appears:

roger.hupfauer@honeywell.com Suppor	t Logo
Honeywell Support Portal News & Events Resources Channel Partners About Us Cor	ntact U
HOME EXPLORE SUPPORT TRAINING MY ACCOUNT ASSURANCE 360 BUY NOW	
Support Home Search Knowledge Base System Inventory Community Request Help Contact Us eQUASAR 🗗 eServi	ice 🗹
KNOWLEDGE Welcome to the Support Community - Your One Stop for Technical Support	
Welcome to the HPS Support Portali To learn how to navigate and use the portal for your support needs, please click he	10

System Inventory Tool (SIT) R300.1 Offered

The System Inventory Tool (SIT) R300.1 is now offered for download from the System Inventory Tool Landing Page. This self-service tool can be installed on Experion PKS R400.8 or newer systems to scan the inventory details of the entire system, including the network as well as Cisco switches and associated nodes at predefined intervals. The tool generates an inventory file that users upload to the Support Portal to see their inventory details in a logical and graphical overview. The inventory file is also employed to support Honeywell's automated online contract renewal process.

Provided at no cost for all Honeywell customers, both contracted and non-contracted, the SIT runs in the background and will not impact control system performance.

Once the SIT has completed its scan, a .cab file is created and then either the Honeywell technician or the customer uploads the inventory file to the System Inventory Portal. The portal will display the licensed software sourced from Honeywell, shipped hardware sourced from Honeywell, and inventoried asset data collected by the SIT.

New with R300.1:

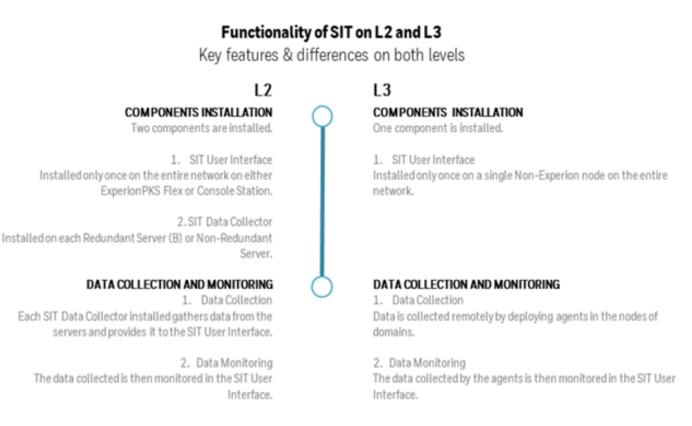
- Advanced solution support on Level 3 (L3)
- Additional support for QCS
- Support for Experion PMD
- Collect inventory for all network switches supported by Experion
- Improvements to the diagnostic tools to quickly detect and report on SIT failures (includes SAT and device discovery)
- Reworked device discovery
- Progress meter during the collection phase
- Profit Suite (APC) support
- Control Performance Monitor CX support
- Control Performance Monitor standard support
- Profit Blending Suite support
- Profit Movement Suite support
- DynAMo Alarm Management Suite support
- Uniformance Asset Sentinel support
- Matrikon OPC Servers support (see Appendix A for full list)
- UniSim Competency Suite support on L3

Appendix A

Matrikon Data Manager Matrikon Desktop Historian Matrikon OPC Server for GE Turbines Matrikon OPC Funnel Matrikon OPC Security Gateway Matrikon OPC Server for Allen Bradley Matrikon OPC Server for APACS Direct Matrikon OPC Server for BACNet Matrikon OPC Server for BACNet Matrikon OPC Server for Citect Matrikon OPC Server for Foxboro DCS Matrikon OPC Server for GDA [ODBC] Matrikon OPC Server for GE PLCs Matrikon OPC Server for IEC 61850/61400-25 Matrikon OPC Server for IP21 Matrikon OPC Server for Johnson Controls N2 Matrikon OPC Server for KNX Matrikon OPC Server for LonWorks LNS Matrikon OPC Server for MarkV Direct Matrikon OPC Server for MarkVI Direct Matrikon OPC Server for Mitsubishi PLCs Matrikon OPC Server for Modbus Matrikon OPC Server for Moore APACS (API) Matrikon OPC Server for Omni Flow Computers Matrikon OPC Server for Omron Matrikon OPC Server for OpenBSI Matrikon OPC Server for ProRAE Matrikon OPC Server for Provox (Direct) Matrikon OPC Server for ROC Matrikon OPC Server for RS3 RNI Matrikon OPC Server for SCADA DNP3 Matrikon OPC Server for SCADA IEC 60870 Matrikon OPC Server for SCADA Modbus Matrikon OPC Server for SCADA MOSCAD Matrikon OPC Server for Siemens PLCs Matrikon OPC Server for SNMP Matrikon OPC Server for Vestas Matrikon OPC Server for Wonderware InSQL (Wonderware Historian) Matrikon OPC Server for Wonderware Intouch Matrikon ORB Matrikon OPC UA Tunneller - UA Proxy Component / UA Proxy Matrikon OPC UA Tunneller - UA Wrapper Component / UA Wrapper

Installation

The SIT R300.1 is a standalone installation, and therefore not integrated with the Experion R511 media package. While the SIT can be installed on Level 2 (L2) and Level 3 (L3), the installation and configuration on both levels are independent of each other. As such, users can choose to install the tool on either or both levels, depending on their control system requirements.



Information for R230 Users

Users who have installed the R230.1, R230.2 or R230.3 versions of the SIT should upgrade to R300.1 to ensure they have the latest support from Honeywell (unless they are currently running Experion R3xx.x, which is not supported by SIT R300.1). During the upgrade, their current SIT configuration will be retained.

SIT Version Supported Experion Version QCS Architecture Experion PKS La	,
Experion PKS1 a	
R200.1 R301, R310, R400 and R430	KS Layer
R200.2 R301, R310, R400 and R430 RAE1xx None	ie
R200.3 R301, R310, R400 and R430 RAE2xx None	ie
RAE3xx None	ie
R210.1 R3xx.x to R510 RAE4xx R101/201/21	1/210
R210.2 R3xx.x to R510 RAE5xx R300/301/310/	310/311

QCS Compatibility

System Inventory Tool Release Support

No support

No support

R220.1	R3xx.x to R510	R6xx	R 400.8	R300.1
R230.1	R3xx.x to R510	R7xx	R5xx	R300.1
R230.2	R3xx.x to R510			
R230.3 (SIT patch must be installed on 32bit systems after R230.3 installation)	R400.8 to R511			
R300.1	R400.8 to R515			

What is SIT and Why is it Needed?

Overview

The SIT provides a comprehensive system inventory documentation solution to support Honeywell's contract renewal process. The tool enables our customers to complete their yearly contract renewal online through an automated system, better manage risk, prepare for any migrations, and ensure compliance and continuous evolution of their control system.

The SIT collects asset data, which is then hosted in a secure Honeywell data center where the customer can view all their control system asset information (both hardware and software) through the System Inventory Portal. And, best of all, the tool is provided free of charge by Honeywell for all contracted and non-contracted sites and does not require an SESP contract or Assurance 360 service agreement.

Automated Online Contract Renewals and More

The SIT was developed to support online contract renewals. Gone are the days of the laborious task of manually reviewing contract renewal worksheets, trying to track changes via emails and phone calls, and providing results in a timely manner. No more lost notes or questions such as, "What did we do last year?" All updates and notes regarding asset quantities will be captured in the tool and carried forward year after year, making future contract renewals faster and easier.

But contract renewals are just once a year—what else can you do with the tool?

Better Management of Risks

With the SIT, users have the ability to see all control system assets by each MSID in the Honeywell System Inventory Portal. With this view, product support status is shown for each asset. Do you know if the control system is using outdated equipment or assets no longer supported by Honeywell? Finding answers like this is just a mouse click away in the portal.

When you can see all equipment in a single view via the online portal, you know exactly what hardware and software are running, what is outdated and where improvements could be made—thus better managing risk.

Compliance and Continuous Evolution of Control Systems

With the asset topology feature found in the System Inventory Portal, users have insight into the hardware components in each control system, thus avoiding lengthy delays to gather the right information when the system needs to be supported or expanded.

Today, control systems are more complex than ever before and there is limited information on how the different components need to interact. When the entire system can be visualized in one view, it increases awareness that leads to better decision-making.

Migrations

Customers have a budget for a migration, and in many cases it's "use it or lose it." So, how will they know where best to invest in their control system?

As a user, can you quickly review every MSID design, topology and product support status for every asset? If you've uploaded your inventory asset data file to the System Inventory Portal, all this and more are just a mouse click away. And did we mention it's free? That's right—Honeywell offers this to all our customers at no cost. No contract or service plan of any kind is required.

Honeywell Updates System Name : MSID : M Product Name : Experion Server	x
Update Name	
++ Patch Experion PKS R410.2 Honeywell Security Model - Workstation	_
++ Patch Experion PKS R410.2 Honeywell_HCl_Runtime	
++ Patch Experion PKS R410 QBP Patch1	
++ Patch Experion PKS R410 HMIWeb Station and Display Builder Patch 2	
++ Patch Experion PKS R410.2 Configuration Studio Patch 1	_
++ Patch Experion PKS R410 Server Patch 7	_
++ Patch Experion PKS R410.2 Controller Patch	
++ Patch Experion PKS R410.2 Honeywell_Safeview	-
++ Patch Experion PKS R410.2 Honeywell System Management Runtime	<u> </u>

Quickly Locate Assets

All assets are listed by Site > MSID and user-defined system names, and because each system name is assigned to its respective MSID, finding systems is easy—even if you don't know the MSID name.

What Can the Collected Asset Data Tell You?

Keeping track of the patches and updates installed on servers and stations can be a time-consuming task. It requires logging into each server or node and checking through the control panel to see which patches and updates have been installed.

Now, if you've run the SIT and uploaded an asset inventory file to the portal, just click on the server or console station and a complete list of all installed applications, patches and updates will be displayed in an easy-to-read table.

Need to find out which version of boot firmware is installed on a C300 controller? Just click on the MSID, select the controller and a table will display everything you need to know. Want even more flexibility? Export the data to an Excel spreadsheet and sort it or create a pivot table for convenient viewing.

What Data Does the Tool Collect?

The SIT is designed to capture details of the existing system hardware and software versions, including servers, stations, controllers, I/O modules, node details, installed applications, and switch models.

How Can You View Your Data?

The System Inventory Portal allows customers and certain Honeywell account managers to see their account asset data. Within the portal, users can see all servers, stations, controllers, nodes, and switch hardware, as well as

detailed information about each. Depending on which asset they're viewing, they can see the serial number, F/W, BIOS, installed software, support status, and much more.

To access the portal, go to

honeywellprocess.com/support and login with the same credentials used when you registered.

Not registered? No problem! Registration is free and takes less than a minute. Once you are registered, login and select the Support tab, then select the System Inventory tab.

ystem Name : M	4			MSID :	M 4		ē	x
IO Link	Name	Model	Slot/Card#	Hardware Revision	Boot FW	App FW	Serial	
236IOLINK_1A	DI_HV_23	CC-PDIH01	23A	С	04.01.03	04.01.08	1	
236IOLINK_1A	DI_HV_19	CC-PDIH01	19A	С	04.01.03	04.01.08	1	
236IOLINK_1A	DO_24B_33	CC-PDOB01	33A	G	04.01.03	04.01.08	1	
236IOLINK_1A	DO_24B_32	CC-PDOB01	32A	G	04.01.03	04.01.08	1	
236IOLINK_1A	DI_HV_22	CC-PDIH01	22A	С	04.01.03	04.01.08	1	
236IOLINK_1A	DO_24B_31	CC-PDOB01	31A	G	04.01.03	04.01.08	1	8
236IOLINK_1A	DI_HV_25	CC-PDIH01	25A	С	04.01.03	04.01.08	1	3
236IOLINK_1A	DI_HV_24	CC-PDIH01	24A	С	04.01.03	04.01.08	1	ł
236IOLINK_1A	DI_HV_21	CC-PDIH01	21A	С	04.01.03	04.01.08	1	

Who Can See Your Data?

All inventory data is viewable by only the customer, the customer's account manager, and Honeywell GTAC. In the event you call for support, GTAC can quickly get needed information such as F/W version, BIOS version, hardware rev, etc. No one else can ever see the data—not even other Honeywell employees.

What Data is Collected?

When you log into the System Inventory Portal, you will see a list of sites. Select a site and there are three icons: Licensed Software, Shipped Hardware and Inventoried Assets.

Licensed Software	Shipped Hardware	Inventoried Assets
List of all licensed software shipped by Honeywell to the customer. Includes TPS BLDR, EBR, Experion PKS, GUS, PHD, and DOC 3000 licenses.	A complete list of every piece of hardware shipped by Honeywell to the customer, sorted by most recently shipped. Includes product part number, description, serial number, and date shipped.	Comprehensive list of all assets on each control system. Includes servers, stations, controllers, LCN nodes, and switches.

Used by Customers Worldwide

Today, Honeywell has over 900 sites worldwide using the SIT in more than 2,500 control systems. Many customers have reported that the tool is easily installed, runs flawlessly, and the time saved via the automated contract renewal process eliminated weeks of manual audit work. What used to be a tiresome and lengthy process can now be completed automatically, with 100 percent accuracy and in less than a day.

Helpful Links

System Inventory Tool Download

System Inventory Tool Portal

System Inventory Web Portal Training

Frequently Asked Questions

The System Inventory Tool and portal are available at https://www.honeywellprocess.com/support.

https://www.honeywellprocess.com/library/marketing/notes/System-Inventory-Tool-What-is-itand-why-I-should-be-using-it.pdf

Is the SIT Safe for Use with Control Systems?

The SIT is a self-service tool that HPS customers install on an Experion Flex or Console Station, along with data collectors on the Experion B Server (or non-redundant node) to collect asset data at Level 1 and Level 2, which is used to support Honeywell's automated online contract renewal process.

The SIT generates an inventory file (.cab) that either the customer or Honeywell Field Support Specialist uploads to the secure System Inventory Portal where the user can see inventory details in a logical and graphical overview.

This tool is safe for use on a Honeywell control system. It runs as a low-priority Windows Service Event, which means it will throttle down or even pause if other Windows Events need to take priority. As such, the tool will not put a burden on the control system, nor adversely affect the performance of the network or control system.

The SIT does not collect any sensitive data. No IP addresses or customer information are ever collected. The data collected are strictly related to the assets (e.g., BIOS version, F/W version, model number, serial number, H/W version, and other asset-only related information).



From January 2018 to May 2020, there was a 79 percent increase in SIT adoption worldwide for contracted sites, with over 1,000 sites now using the tool without incident. The time saved via the automated contract renewal process eliminated weeks of manual audit work. What used to be a lengthy and rigorous process can now be completed automatically, with 100 percent accuracy and in less than a day.

Summary	Contracted Sites					
Pole	# of sites	# of sites using the tool	% of sites using the tool	Change since Jan. 2018		
AMER	663	559	84.31%	45.95%		
APAC	128	91	71.09%	167.65%		
EMEA	486	384	79.01%	78.60%		
Global	1277	1034	80.97%	78.89%		

When it comes to the performance impact on a running control system, the following table summarizes typical system configuration CPU usage and time to complete. As you can see, CPU impact is typically in the single-digit percentage, and the time to process data is minimal. Keep in mind that time to process will vary based on the size of the control system; number of nodes; and number of controllers, switches, servers, and stations.

Node type	System configuration	Average additional % CPU used	Time to complete audit	Number of PCs being audited
ESVT – Server B	 Dell PowerEdge R710 server (8) Processors: Intel(R) Xeon(R) CPU E5620 2.40GHz Speed: 2,394 12 GB RAM 	Negligible	7 minutes 52 seconds to 11 minutes 33 seconds	4 PCs – Server, ACE, Console Station, Flex Station
ESVT - Server A	 Dell PowerEdge R710 server (8) Processors: Intel(R) Xeon(R) CPU E5620 2.40GHz Speed: 2,394 12 GB RAM 	4.8% - 8.9%	1 minute 40 seconds to 2 minutes 56 seconds	
EST	 Dell Precision T5500 workstation (4) Processors: Intel(R) Xeon(R) CPU X5570 2.93GHz Speed: 2,926 3 GB RAM 	2.7% - 6.5%	1 minute 23 seconds to 2 minutes 50 seconds	
Flex	 VMware virtual platform (2) Processors: Intel(R) Xeon(R) CPU X5570 2.67 GHz Speed: 2,666 2 GB RAM 	7.2% - 11.9%	4 minutes to 4 minutes 21 seconds	
ACE-T	 Dell PowerEdge T610 server (8) Processors: Intel(R) Xeon(R) CPU X5560 @ 2.80GHz Speed: 2,794 4 GB RAM 	0.3% - 1.8%	1 minute 6 seconds to 3 minutes 27 seconds	

The System Inventory Tool and portal are available via www.honeywellprocess.com/support.

https://www.honeywellprocess.com/library/marketing/notes/System-Inventory-Tool-Is-it-safe-formy-control-system.pdf

HPS Priority Notifications

HPS Priority Notifications are available under "Latest Notifications" in <u>the Support Community</u>. Be sure to check back regularly as new content is continually added in the form of notifications, *Be Aware* newsletters, Knowledge Base articles, and updates.

Products Revisions and Support Status

Latest Media Revision	Latest Patch/Update	Support Status	Functional Release - First Shipment Announcement	Software Product Category
Alarm Configuration Manager R321	R321.12	Supported	2013-10	Standalone Software
Alarm Event Analysis R321	R321.5	Supported	2013-10	Standalone Software
Blending and Movement Automation R430.y	R430.4	Supported	2014-06	Software Package
Control Performance Monitor R60x	R600.1	Supported	2017-10	Standalone Software
Control Performance Monitor R60x	R601.3	Supported	2018-05	Standalone Software
Control Performance Monitor R60x	R602.5	Supported	2020-02	Standalone Software
Control Performance Monitor R60x	R603.1	Current	2020-10	Standalone Software
ControlEdge 2020 R14x	R140.1	Supported	2017-04	Standalone Software
ControlEdge 2020 R15x	R151.1	Supported	2018-11	Standalone Software
ControlEdge 2020 R16x	R160.2	Supported	2019-12	Standalone Software
ControlEdge 2020 R16x	R161.1	Current	2020-04	Standalone Software
ControlEdge HC900 R60x	R600.1	Supported	2014-04	Standalone Software
ControlEdge HC900 R62x	R620.1	Supported	2016-09	Standalone Software
ControlEdge HC900 R63x	R630	Supported	2017-04	Standalone Software
ControlEdge HC900 R65x	R650	Supported	2018-06	Standalone Software
ControlEdge HC900 R66x	R660.2	Supported	2018-12	Standalone Software
ControlEdge HC900 R70x	R700	Current	2019-12	Standalone Software
ControlEdge PLC R15x	R151.1	Supported	2018-11	Standalone Software
ControlEdge PLC R15x	R152.1	Supported	2019-04	Standalone Software
ControlEdge PLC R16x	R160.2	Supported	2019-12	Standalone Software
ControlEdge PLC R16x	R161.1	Current	2020-04	Standalone Software
DynAMo Alerts & Notifications (A&N) R200	UA R321.2	Supported	2013-10	Standalone Software
DynAMo Documentation & Enforcement (D&E) R200	ACM R321.12	Supported	2016-05	Standalone Software
DynAMo Metrics & Reporting (M&R) R200	R202.1	Supported	2017-03	Standalone Software
DynAMo Metrics & Reporting (M&R) R210.1	R210.1	Current	2020-05	Standalone Software
DynAMo Operations Logbook (DOL) R22x	R220.3	Supported	2018-06	Standalone Software
DynAMo Operations Logbook (DOL) R23X	R230.2	Supported	2019-04	Standalone Software
DynAMo Operations Logbook (DOL) R24x	R243.1	Current	2020-04	Standalone Software
DynAMo Operations Monitoring (DOM) R22x	R220.3	Supported	2018-06	Standalone Software
DynAMo Operations Monitoring (DOM) R23x	R230.2	Supported	2019-04	Standalone Software
DynAMo Operations Monitoring (DOM) R24x	R243.1	Current	2020-04	Standalone Software
Experion Backup and Restore R50x	R500.1	Supported	2017-04	Software Package
Experion Backup and Restore R50x	R501.1	Supported	2017-04	Software Package
Experion Backup and Restore R50x	R501.2	Supported	2017-04	Software Package
Experion Backup and Restore R50x	R501.3	Current	2017-04	Software Package
Experion HS R41x	R410.1	Supported	2013-07	System Software

	D 400 1		2045 22	
Experion HS R43x	R430.1	Supported	2015-03	System Software
Experion HS R50x	R500.3	Supported	2017-08	System Software
Experion HS R51x	R510.2	Supported	2018-09	System Software
Experion HS R51x	R511.1	Current	2018-09	System Software
Experion LS R30x	R300.1	Supported	2009-11	System Software
Experion LS R40x	R400.1	Current	2011-06	System Software
Experion LX R11x	R110.2	Supported	2014-09	System Software
Experion LX R12x	R120.1	Supported	2015-03	System Software
Experion LX R50x	R500.2	Supported	2017-11	System Software
Experion LX R51x	R510.2	Current	2018-11	System Software
Experion MX CD Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX CD Controls R70x	R701.2	Supported	2018-05	Software Package
Experion MX CD Controls R70x	R702.1	Supported	2019-06	Software Package
Experion MX CD Controls R70x	R703.1	Supported	2021-02	Software Package
Experion MX CDMV Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX CDMV Controls R70x	R701.1	Supported	2018-05	Software Package
Experion MX CDMV Controls R70x	R702.1	Supported	2019-06	Software Package
Experion MX CDMV Controls R70x	R703.1	Current	2019-06	Software Package
Experion MX MD Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX MD Controls R70x	R701.1	Supported	2018-05	Software Package
Experion MX MD Controls R70x	R702.1	Supported	2019-06	Software Package
Experion MX MDMV Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX MDMV Controls R70x	R701.3	Supported	2018-05	Software Package
Experion MX MDMV Controls R70x	R702.1	Supported	2019-06	Software Package
Experion MX MDMV Controls R70x	R703.1	Current	2021-02	Software Package
Experion MX/MXProLine R70x	R700.5	Supported	2017-03	System Software
Experion MX/MXProLine R70x	R701.4	Supported	2018-05	System Software
Experion MX/MXProLine R70x	R702.3	Supported	2019-06	System Software
Experion MX/MXProLine R70x	R703.1	Current	2020-12	System Software
Experion PKS R50x	R501.4	Supported	2017-01	System Software
Experion PKS R50x	R501.6	Supported	2017-01	System Software
Experion PKS R51x	R510.1	Supported	2018-08	System Software
Experion PKS R51x	R510.2	Supported	2018-08	System Software
Experion PKS R51x	R511.3	Supported	2018-08	System Software
Experion PKS R51x	R511.4	Current	2018-08	System Software
Fail Safe Controller R71x	R710.9	Supported	2011-07	System Software
Fail Safe Controller R80x	R801.4	Current	2014-10	System Software
Field Device Manager R50x	R500.1	Supported	2017-03	Standalone Software
Field Device Manager R50x	R501.4	Supported	2017-03	Standalone Software
Field Device Manager R51x	R511.5	Current	2019-09	Standalone Software
Forge Cybersecurity Suite-Enterprise Core and Premium	R201.1	Current	2020-06	Standalone Software
Forge Cybersecurity Suite-SITE	R201.1	Current	2020-06	Standalone Software
Honeywell Trace R130	R130.1 Patch 2	Supported	2019-03	Standalone Software
Honeywell Trace R140	R140.1	Current	2020-06	Standalone Software

Immersive Competency	R100.1	Current	2018-07	Standalone Software
Integrated Automation Assessment R15x	R150.1	Supported	2018-02	Standalone Software
Integrated Automation Assessment R16x	R160.1	Supported	2019-12	Standalone Software
Integrated Automation Assessment R17x	R170.3	Current	2020-09	Standalone Software
OptiVision R54x	R541.1	Supported	2012-01	Software Package
OptiVision R56x	R560.2	Supported	2014-08	Software Package
OptiVision R600x	R600.1	Current	2019-10	Software Package
PlantCruise R10x	R100.3	Supported	2013-10	System Software
PlantCruise R11x	R100.3	Supported	2013-07	System Software
PlantCruise R12x	R110.2 R120.1	Supported	2014-09	System Software
	R120.1			System Software
PlantCruise R50x		Supported	2017-11	
PlantCruise R51x	R510.2	Current	2018-11	System Software
PMD R90x	R900.2	Supported	2017-02	System Software
PMD R90x	R900.3	Supported	2020-10	System Software
PMD R91x	R910.2	Supported	2018-12	System Software
PMD R91x	R910.3	Current	2020-05	System Software
Predict-Amine	R4.0	Supported	2017-09	Standalone Software
Predict-Crude	R2.0	Supported	2015-09	Standalone Software
Predict-O&G	R7.1	Supported	2018-09	Standalone Software
Predict-Pipe	R5.0	Supported	2018-12	Standalone Software
Predict-RT	R140	Supported	2019-06	Standalone Software
Predict-SA	R2.0	Supported	2014-12	Standalone Software
Predict-SW (Sour Water)	R4.0	Supported	2018-12	Standalone Software
Procedure Analyst R41x	R410.0	Supported	2013-01	Standalone Software
Procedure Analyst R43x	R430.1	Supported	2015-06	Standalone Software
Procedure Analyst R50x	R500.2	Supported	2017-03	Standalone Software
Procedure Analyst R51x	R511.1 Patch 1	Current	2020-09	Standalone Software on Experion PKS Media
Process Safety Analyzer	R115	Supported	2017-06	Standalone Software
Process Safety Analyzer	R200	Supported	2020-02	Standalone Software
Process Safety Analyzer	R201	Current	2020-07	Standalone Software
Profit Blending and Movement R431.y	R431.4	Supported	2015-06	Software Package
Profit Blending and Movement R500.y	R500.2	Supported	2016-11	Software Package
Profit Blending and Movement R501.y	R501.3	Supported	2018-05	Software Package
Profit Blending and Movement R510.y	R510.3	Current	2019-09	Software Package
Profit Suit R44x	R442.1	Supported	2017-04	Standalone Software
Profit Suit R50x	R502.1	Supported	2019-12	Standalone Software
Profit Suit R51x	R510.1	Current	2020-07	Standalone Software
Quality OptiMiser R540x	R540.1	Supported	2010-10	Standalone Software
Quality OptiMiser R550x	R550.1	Supported	2014-12	Standalone Software
Quality OptiMiser R560x	R560.1	Current	2017-11	Standalone Software
	R170.1 Patch 3	Supported	2018-03	Standalone Software
Risk Manager R170		1		Ctondolono Cofturoro
Risk Manager R170 RTU2020 R11x	R110.1	Supported	2015-06	Standalone Software
-	R110.1 R120.1	Supported Supported	2015-06 2016-05	Standalone Software

Cofety Manager D14	D446.2	Current and	2010.05	Custom Cofficient
Safety Manager R14x	R146.2	Supported	2010-05	System Software
Safety Manager R15x	R154.4	Supported	2012-04	System Software
Safety Manager R16x	R162.6	Current	2014-10	System Software
Safety Manager SC R20x	R201.2	Supported	2018-08	System Software
Safety Manager SC R21x	R210.3	Current	2020-06	System Software
Secure Media Exchange (SMX)	104.6	Current	2017-08	Standalone Software
Socrates	R10.0	Supported	2019-03	Standalone Software
Symphonite Integration and Analytics R200.1	R200.2	Supported	2017-07	Standalone Software
Symphonite Integration and Analytics R201.2	R201.2	Current	2020-01	Standalone Software
Symphonite Production Accounting &	R200.1	Supported	2015-08	Standalone Software
Reconciliation Symphonite Production Accounting & Reconciliation	R201.2	Supported	2015-08	Standalone Software
Symphonite Production Accounting & Reconciliation	R210.1	Current	2019-02	Standalone Software
Symphonite RPMS	R510.1.8	Supported	2018-12	Standalone Software
System Inventory Tool R22x	R220.1	Supported	2017-09	Standalone Software
System Inventory Tool R23x	R230.1	Supported	2018-05	Standalone Software
System Inventory Tool R23x	R230.2	Supported	2018-05	Standalone Software
System Inventory Tool R23x	R230.3	Supported	2018-05	Standalone Software
System Inventory Tool R30x	R300.1	Current	2019-09	Standalone Software
System Performance Analyzer R130	R130.1	Supported	2020-06	Standalone Software
System Performance Analyzer R140	R140.1	Current	2021-02	Standalone Software
TCMI R10x	R100.5	Current	2017-11	System Software
TPN (AM) CLM R36x	R360.12	Supported	2002-01	System Software
TPN R685.x	R685.4	Supported	2016-06	System Software
TPN R686.x	R686.4	Supported	2016-10	System Software
TPN R687.x	R687.5	Supported	2018-02	System Software
TPN R687.x	R687.6	Supported	2018-02	System Software
TPN R688.x	R688.3	Supported	2019-01	System Software
TPN R688.x	R688.4	Supported	2019-01	System Software
TPN R688.x	R688.5	Current	2019-01	System Software
TPS (APP) CLM R20x	R200.2	Supported	2012-07	System Software
TPS Builder R43x	R430.1	Supported	2016-05	Software Package
Uniformance Asset Sentinel R51x	R510.1	Supported	2017-04	Standalone Software
Uniformance Asset Sentinel R51x	R511.2	Supported	2017-10	Standalone Software
Uniformance Asset Sentinel R52x	R520.1	Supported	2018-12	Standalone Software
Uniformance Asset Sentinel R52x	R520.2	Current	2019-07	Standalone Software
Uniformance Executive R31x	R311.1	Supported	2018-03	Standalone Software
Uniformance Executive R32x	R320.1	Current	2018-09	Standalone Software
Uniformance Insight R20x	R200.1	Supported	2018-06	Standalone Software
Uniformance Insight R21x	R210.1	Supported	2019-09	Standalone Software
Uniformance Insight R22x	R220.1	Current	2020-09	Standalone Software
Uniformance KPI R12x	R121.1	Supported	2017-05	Standalone Software
Uniformance KPI R13x	R130.1	Supported	2018-03	Standalone Software

Uniformance KPI R13x	R131.1	Current	2019-11	Standalone Software
Uniformance PHD R34x	R340.1	Supported	2017-10	Standalone Software
Uniformance PHD R40x	R400.1	Supported	2019-06	Standalone Software
Uniformance PHD R41x	R410.1	Current	2021-03	Standalone Software
Uniformance Process Studio R32x	R322.2	Current	2016-09	Standalone Software
Uniformance Process Studio R32x	R323.1	Current	2020-04	Standalone Software
UniSim Competency Suite	R460.1	Supported	2018-04	Standalone Software
UniSim Competency Suite	R461.1	Supported	2019-01	Standalone Software
UniSim Competency Suite	R470.1	Supported	2020-01	Standalone Software
UniSim Competency Suite	R471.1	Current	2020-10	Standalone Software
UniSim Design	R460.1	Supported	2018-01	Standalone Software
UniSim Design	R461.1	Supported	2019-04	Standalone Software
UniSim Design	R470.1	Supported	2019-10	Standalone Software
UniSim Design	R471.1	Supported	2020-10	Standalone Software
UniSim Design	R480.1	Current	2020-10	Standalone Software
UserAlert R321	R321.2	Supported	2013-10	Standalone Software
Web Order Services 54x	R540.1	Current	2014-08	Standalone Software

Note: Software releases not listed in the table are in "Phased Out" lifecycle status. The HPS Product Support Guide for Control, Safety and Monitoring Systems is available for download <u>here</u>.

Only Latest and Latest-1 patches/updates are supported by GTAC at the defined support level for the software functional release.

Definitions:

"Software Package" means any HPS software product developed for the specific functional release of system software.

"Standalone Software" means any HPS software product developed for independent operation from a system software functional release.

"System Software" means machine-readable data and executable programs used to define the functionality of the HPS control system and standard hardware products, but does not include firmware, operating system, application software or other software products.