

HONEYWELL INFORMATION, NEWS, AND TIPS



JANUARY 2022

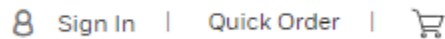
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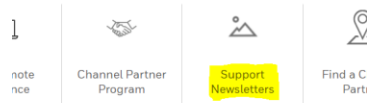
Access and Subscribe to HINTS

1. Click 'Sign In' from any page on <http://process.honeywell.com>. Sign in to MyHPS



2. Click 'Support' in the Top Navigation.
3. Click 'Support Newsletters' in the subNav.

Solutions Support News & Events



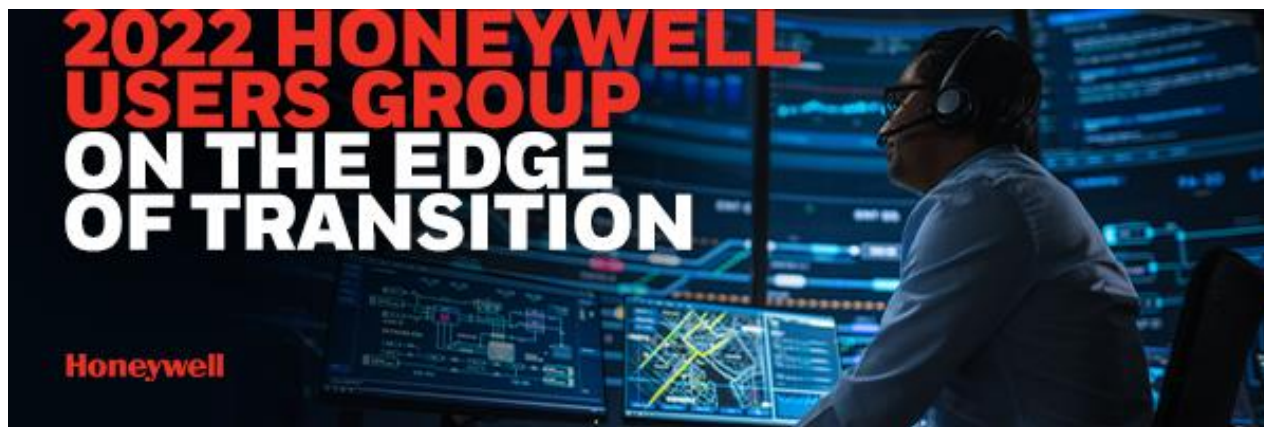
Scroll down to the menu below

Monthly System HINTS Newsletter

The Honeywell Information, News and Tips (HINTS) monthly newsletter covers timely issues ranging from Honeywell Users Group and cybersecurity, to priority notifications, product releases and updates, and more.

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2022 Honeywell Users Group Conferences



The Honeywell Users Group Conference Americas Steering Committee members wish you a Happy New Year!

We have started preparing the Honeywell Users Group Americas conference agenda – and we are proud to present this year’s theme: ON THE EDGE OF TRANSITION.

The 2022 HUG Americas agenda details will be announced before the registration opens. The conference program will also include topics around Process Safety and Security, as well as Cybersecurity. The program will be spread over 4 days, starting on Monday May 23, with workshops and trainings, and it will cover these main tracks, across all relevant industries:

- Sustainability & Renewables, including topics like Net Zero, Clean Hydrogen (Blue +Green), Energy Storage, Recycling Plastics, Environmental Sustainability Governance, Refinery of the Future, and more.
- Remote & Autonomous, with topics like Experion Systems updates, including Batch, Terminals, Pipelines, AR VR / Workforce Excellence, Remote Competency, Operations, Services, and more.
- Digitalization, highlighting software solutions for improved efficiency, productivity, and safety, Connected Competency, MES-Performix, Multivariant IIoT transmitters and more.
- Modernization & Services, with topics like Enabled Services, Sheet Manufacturing, Experion Project Efficiency, Integrated Control Systems, and more.
- Field Automation, including topics like Modular Systems, Gas, Thermal Solutions, Terminals, Instrumentation and more.

All these tracks are part of the story, and in fact, we will also showcase many of these solutions in the on-site HUG Demo Center!

Will you be looking for something in particular on the agenda? Let us know by contacting us at usersgroup@honeywell.com

The call for paper is open: do you have a story to tell? Share your Honeywell solution or implementation success during the 45th in-person Honeywell Users Group Americas Conference, and we will waive your conference registration fee: take advantage of this offering to save up to 1,295 USD!

We look forward to receiving your paper and to meeting you at the Honeywell Users Group Americas Symposium on May 23-26 at JW Marriott Grande Lakes Orlando, Florida, USA.

Your presentation can be industry- or solution-specific. Please fill out your details and abstract [online before April 8](#). See Agenda, see the Call for Papers.

Our new website is now 'LIVE'!

**OUR NEW
WEBSITE
IS NOW
LIVE**

Quick and Simple Access
to the Solutions You Need



Now, more than ever, industrial end-users are hungry for digital innovation in their interactions with technology suppliers. These expectations will only rise, as businesses rely on the resources provided by digital tools.

We support today's digital journey by offering a new, optimized online experience to our customers around the world. We are therefore excited to announce that our new [Honeywell Process Solutions \(HPS\) website](#) is now live!

Our enhanced website with sleek and intuitive navigation provides quick and simple access to the solutions you need. You will also benefit from seamless e-commerce capabilities and easier access to your account information.

Honeywell is with you on your journey to a digital future. Explore our new website!

<https://process.honeywell.com>

Your current login credentials will continue to work and as part of our commitment to keep your data secure, a login validation step has been added.

Learn More

We have prepared [short demo videos](#) and an overview document that provides additional information on how to get the most from the new features. To access the document, please sign in and search for Knowledge article 000128466 entitled "MyHPS Overview for Honeywell Process Solutions Customers."

Product Notification Subscriptions

One of the features of the current website that will not be immediately available is personalized notifications service. We are replacing this with a new feature that will be available in a future release. We will continue to send out notifications of all the latest documents published to the site but this will be a generic communication and not product/release specific. To subscribe to this service please login and visit the newsletters page within the Support section.

What Can Be Expected in the Future?

Our commitment to improve our digital tools does not stop here, further releases are planned throughout the year that will introduce additional features such as integrated e-commerce, order status/history, chat bots, configurators as well as enhanced support and notification services.

Need Help?

Please contact our support team who will be on hand to assist you with any issues or questions.

hpsweb@honeywell.com

Global Honeywell Academy Training Solutions



Global Honeywell Academy's latest learning technology ensures that you and your organization continue to meet your Learning & Development goals. Our training solutions offer a wide range of courses allowing you to complete your planned training program now:

- Virtual Instructor-Led Training (VILT)
- Asynchronous Training (AT)
- Blended Learning (BL)
- In-Center Training
- On-Site Training

You may also be interested in our latest training solution of modular, flexible, on-demand and topic-based learning – [Modular Training \(MT\)](#). View [Demo](#).

Please visit our web site for training schedules:

- e-Learning: <https://process.honeywell.com/us/en/services/training/course-list?filters=elearning%2FYes>
- In-Center: <https://process.honeywell.com/us/en/services/training/course-list?filters=elearning%2FNo>

Contact Honeywell Academy for more details and/or enrollment:

1. For Americas-Canada-Latin America: HPSTrainingUSCANLAR@Honeywell.com
2. For Europe-Middle East-Africa: HPS-Training-EMEA@honeywell.com
3. For Asia Pacific: HPS-Training-India@honeywell.com

For other inquiries, please reach out to your Honeywell local Account Manager for assistance.

Global Virtual Instructor-Led Training Schedules from February 1 – 28, 2022

Course Number	Start Date and Time	End Date and Time	Time Zone
TPS-0015-VILT	February 7, 2022	February 11, 2022	(UTC-06:00) Central Standard Time (CST)
EXP-90-VILT	February 7, 2022	February 11, 2022	(UTC-06:00) Central Standard Time (CST)
EXP-05C3-VILT	February 7, 2022	February 11, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
EXP-02-VILT	February 7, 2022	February 11, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
APC-0001-VILT	February 7, 2022	February 11, 2022	(UTC+09:30) Perth, Western Australia Time (AWST)
APC-0001-VILT	February 7, 2022	February 11, 2022	(UTC+08:00) Malaysia Time (MYT)
APC-0001-VILT	February 7, 2022	February 11, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
PDS-4528-VILT	February 7, 2022	February 9, 2022	(UTC+09:30) Perth, Western Australia Time (AWST)
PDS-4528-VILT	February 7, 2022	February 9, 2022	(UTC+08:00) Malaysia Time (MYT)
APC-0001-VILT	February 7, 2022	February 11, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
EXP-05C3-VILT	February 7, 2022	February 11, 2022	(UTC+08:00) Malaysia Time (MYT)
EXP-02-VILT	February 7, 2022	February 11, 2022	(UTC+08:00) Malaysia Time (MYT)
UNI-0003-VILT	February 7, 2022	February 10, 2022	(UTC+01:00) Central European Time (CET)
EXP-01-VILT	February 14, 2022	February 16, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
OTS-0002-VILT	February 14, 2022	February 16, 2022	(UTC+09:30) Perth, Western Australia Time (AWST)
OTS-0002-VILT	February 14, 2022	February 16, 2022	(UTC+08:00) Malaysia Time (MYT)
PBM-0003-VILT	February 14, 2022	February 18, 2022	(UTC+09:30) Perth, Western Australia Time (AWST)
PBM-0003-VILT	February 14, 2022	February 18, 2022	(UTC+08:00) Malaysia Time (MYT)
EXP-48-VILT	February 14, 2022	February 18, 2022	(UTC+08:00) Malaysia Time (MYT)
EXP-2001C3-VILT	February 14, 2022	February 18, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
AAM-0004-VILT	February 14, 2022	February 17, 2022	(UTC+01:00) Central European Time (CET)
TPS-5739-VILT	February 14, 2022	February 18, 2022	(UTC+01:00) Central European Time (CET)
TPS-0009-VILT	February 14, 2022	February 18, 2022	(UTC+01:00) Central European Time (CET)
TPS-0008-VILT	February 14, 2022	February 17, 2022	(UTC+01:00) Central European Time (CET)
TPS-0007-VILT	February 14, 2022	February 18, 2022	(UTC+01:00) Central European Time (CET)
TPS-0006-VILT	February 14, 2022	February 18, 2022	(UTC+01:00) Central European Time (CET)

TPS-0005-VILT	February 14, 2022	February 18, 2022	(UTC+01:00) Central European Time (CET)
TPS-0004-VILT	February 14, 2022	February 17, 2022	(UTC+01:00) Central European Time (CET)
EXP-02-VILT	February 14, 2022	February 18, 2022	AWST-UTC+08:00
EXP-2001C3-VILT	February 14, 2022	February 18, 2022	(UTC-06:00) Central Standard Time (CST)
EXP-48-VILT	February 14, 2022	February 18, 2022	(UTC-06:00) Central Standard Time (CST)
EXP-01-VILT	February 16, 2022	February 18, 2022	(UTC+08:00) Malaysia Time (MYT)
OTS-0004-VILT	February 17, 2022	February 18, 2022	(UTC+09:30) Perth, Western Australia Time (AWST)
OTS-0004-VILT	February 17, 2022	February 18, 2022	(UTC+08:00) Malaysia Time (MYT)
EXP-05C3-VILT	February 21, 2022	February 25, 2022	(UTC-06:00) Central Standard Time (CST)
EXP-05C3-VILT	February 21, 2022	February 25, 2022	(UTC-06:00) Central Standard Time (CST)
EXP-2001C3-VILT	February 21, 2022	February 25, 2022	AWST-UTC+08:00
OTS-0001-VILT	February 21, 2022	February 23, 2022	(UTC+09:30) Perth, Western Australia Time (AWST)
OTS-0001-VILT	February 21, 2022	February 23, 2022	(UTC+08:00) Malaysia Time (MYT)
UNI-0003-VILT	February 21, 2022	February 24, 2022	(UTC+09:30) Perth, Western Australia Time (AWST)
UNI-0003-VILT	February 21, 2022	February 24, 2022	UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
EXP-2001C3-VILT	February 21, 2022	February 25, 2022	(UTC+08:00) Malaysia Time (MYT)
CTE-0001-VILT	February 21, 2022	February 22, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
TPS-0004-VILT	February 21, 2022	February 24, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
TPS-5739-VILT	February 21, 2022	February 25, 2022	(UTC+01:00) Central European Time (CET)
TPS-0009-VILT	February 21, 2022	February 25, 2022	(UTC+01:00) Central European Time (CET)
TPS-0008-VILT	February 21, 2022	February 24, 2022	(UTC+01:00) Central European Time (CET)
TPS-0007-VILT	February 21, 2022	February 25, 2022	(UTC+01:00) Central European Time (CET)
TPS-0006-VILT	February 21, 2022	February 25, 2022	(UTC+01:00) Central European Time (CET)
TPS-0005-VILT	February 21, 2022	February 25, 2022	(UTC+01:00) Central European Time (CET)
TPS-0004-VILT	February 21, 2022	February 24, 2022	(UTC+01:00) Central European Time (CET)
PMD-20-VILT	February 22, 2022	February 25, 2022	(UTC+02:00) Eastern European Time (EET)
SMS-4503-CT-VILT	February 22, 2022	February 25, 2022	(UTC+08:00) Malaysia Time (MYT)
SMS-4503-CT-VILT	February 22, 2022	February 25, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
SMS-4503-CT-VILT	February 22, 2022	February 25, 2022	(UTC+10:00) Melbourne, Australia Time (AWST)
CTE-0002-VILT	February 23, 2022	February 24, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
EXP-2001C3-VILT	February 28, 2022	March 4, 2022	(UTC-06:00) Central Standard Time (CST)
EXP-2001C3-VILT	February 28, 2022	March 4, 2022	(UTC-06:00) Central Standard Time (CST)
EXP-03-VILT	February 28, 2022	March 3, 2022	AWST-UTC+08:00
AAM-0004-VILT	February 28, 2022	March 3, 2022	(UTC+09:30) Perth, Western Australia Time (AWST)
AAM-0004-VILT	February 28, 2022	March 3, 2022	(UTC+08:00) Malaysia Time (MYT)
AAM-0004-VILT	February 28, 2022	March 3, 2022	(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
EXP-03-VILT	February 28, 2022	March 3, 2022	(UTC+08:00) Malaysia Time (MYT)
EXP-03-VILT	February 28, 2022	March 3, 2022	(UTC+08:00) Malaysia Time (MYT)
EXP-2001C3-VILT	February 28, 2022	March 4, 2022	(UTC+01:00) Central European Summer Time (CET)
EXP-03-VILT	February 28, 2022	March 3, 2022	(UTC+08:00) Malaysia Time (MYT)

Experion PMD R920.1 Release Announcement

We are pleased to announce the availability of - PMD Migration PMD 920.1.



Experion PMD R920.1 provides the modernization path of Total Plant Alcont and PMD systems, it includes new HMI solution pack for PMD with latest features, capabilities and latest platform upgrades within the Experion system, it also brings in the latest innovations in the Experion PKS platform, the bases for Experion PKS HIVE for flexibly integrating ControlEdge I/Os with full controller redundancy supported while supporting the interface to TPA I/Os and Orion console support for operational excellence.

The key features included with R920.1 are:

- PMD Platform upgrade (Windows Server 2019 and Windows 10) that enables long term support
- Seamless integration of PMD with Experion 520.1 providing unified HMI displays & faceplates
- Support for Console Node and enhanced user experience in Orion Console.
- Design Module (DM) Enhancement: Using Experion PMD new platform customers will be able to modernize their Design Module running on 16 bit app to 32/64 bit application. This will allow them to run DM standalone in a virtualized environment and save lot of maintenance and hardware cost.
- Universal I/O support by allowing various type of signals to terminate on a single I/O module.

The PMD Migration R920.1 release download information is available.

Honeywell And Lin & Associates Team enhance their partnership for Development and Distribution of ALTIUS HMI Software for Experion PKS

Customers will benefit from a wider selection of product solutions and improved operational effectiveness of the human-machine interface (HMI) services for Experion PKS.

Following March 2019, System HINTS announcement, Honeywell Process Solutions (HPS) and Lin & Associates (L&A) continue to team up and remain focused to improve operator efficiency for successful plant operations.

Under the partnership agreement signed in 2018, both parties continue to cooperate in development of L&A's [ALTIUS HI-Performance HMI Solution](#) application for [Honeywell's Experion® Process Knowledge System \(PKS\)](#), support skill development and execution of HMI engineering service with ALTIUS HMI Software.

In turn, Honeywell continues to be the exclusive global reseller of licensing and support agreements for the human-machine interface (HMI) software outside of the existing ALTIUS installed base Customers.

Honeywell continues to develop and sell its HMIWeb Solution Pack to customers, enabling them to select the HMI solution that best suits their operational needs.



Customers with installed ALTIUS HMI solutions for Experion PKS will benefit from coordinated technical support from both companies. Early release of the ALTIUS HMI solutions and updates will be qualified with the latest Experion PKS software releases.

Customers planning for an expansion of their operation will have the possibility to select a HMI product with Experion PKS that best fits their operational needs while receiving the best engineering services for development of HMI solution for their new plant facility.

Customers planning to convert their legacy US/GUS displays to HMIWeb displays will have the opportunity to evaluate the benefits of two HMI solutions with Experion PKS and include the most appealing HMI solution in their HMI modernization investments.

The execution of HMI projects with ALTIUS HMI Solutions will be executed by trained engineers from Honeywell Global Migration Support Center (GMSC) applying the best practices for HMI engineering for Honeywell EPKS HMI and L&A's ALTIUS Solution.

Phase Out Notification - Experion Backup and Restore (EBR) R500 and R501

Experion Backup and Restore (EBR) R500 and R501 will be phased out effective September 9, 2022. Experion Backup and Restore is based on a third-party solution from Acronis, and the Acronis versions used in Experion Backup and Restore R500 and R501 will reach the Acronis End of Extended Support on this date. As per the Support Policy outlined in the Customer Resource Manual, third-party software is phased out once support has been removed by the supplier. Experion Backup and Restore R520 is based on the latest Acronis product and is qualified with all currently supported Experion PKS R500, R501, R510, R511, and R520 releases.

Phase Out Notification – Experion® PKS R500, R501 (R50x)

Experion PKS R500 and R501 (collectively known as R50x) will be phased out effective March 31, 2023.

As per the HPS/HCI Product Support Guide outlined in the Customer Resource Manual, a system software functional release is intended to be supported for a period of 72 months after the initial release. Experion PKS R500 was launched in January 2017.

Some Experion PKS R50x releases have already been phased out per the support guide; this announcement is a formal notification that the entire Experion PKS R50x release train will be phased out.

A phased-out product no longer receives PAR fixes. A phased-out software releases can receive on-availability technical support for product use, and will be limited to restoration of serious LOV/LOC incidents.

We strongly recommend the customers with installed R50x or earlier releases to start proactive migration planning to the latest support Experion PKS releases. Migration services to upgrade phased-out releases to the latest Experion PKS versions are available and fully supported. Please follow this [link](#) for more information on Remote Migration Services.

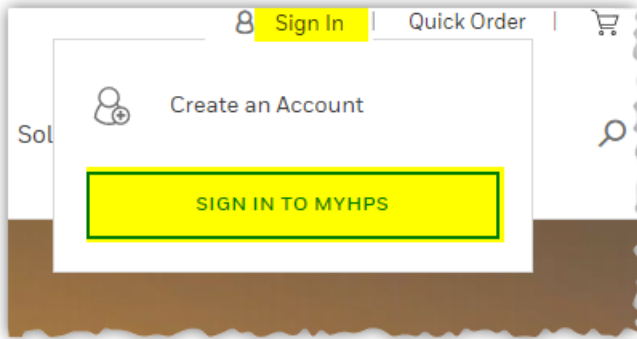
The latest release of Experion PKS, R520, is fully supported on Windows 10 and Windows Server 2019.

New way to access the System Inventory Tool portal

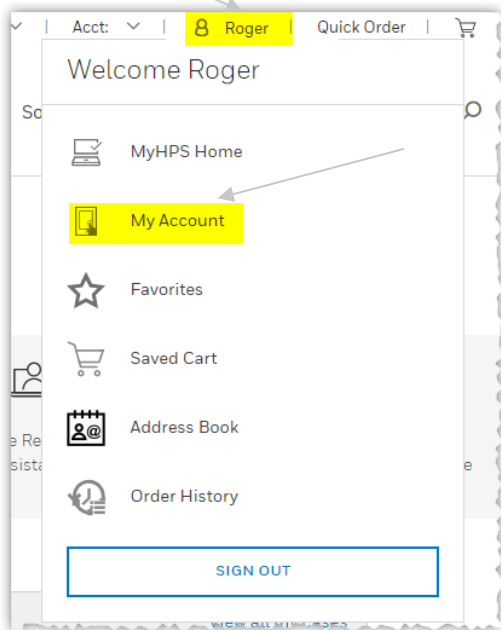
Honeywell has launched the new process.honeywell.com website with an exciting new look and feel. One of the many new changes is how the user accesses the System Inventory Portal. Please follow the below steps to access the portal.

1. Go to <https://process.honeywell.com>

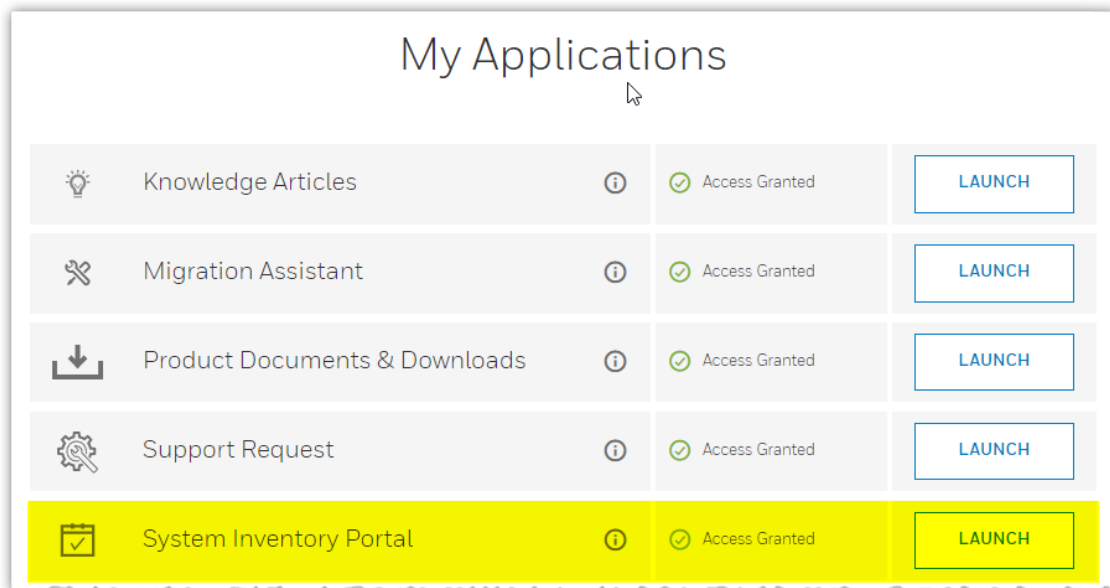
2. Sign in



3. Select your name and My Account



4. Scroll down and select "Launch"



This will now take you to the System Inventory Tool portal. The portal has not changed.

System Inventory Tool (SIT) R300.1

The System Inventory Tool (SIT) R300.1 is offered for download from the System Inventory Tool Landing Page. This self-service tool can be installed on Experion PKS R400.8 or newer systems to scan the inventory details of the entire system, including the network as well as Cisco switches and associated nodes at predefined intervals. The tool generates an inventory file that users upload to the Support Portal to see their inventory details in a logical and graphical overview. The inventory file is also employed to support Honeywell's automated online contract renewal process.

Provided at no cost for all Honeywell customers, both contracted and non-contracted, the SIT runs in the background and will not impact control system performance.

Once the SIT has completed its scan, a .cab file is created and then either the Honeywell technician or the customer uploads the inventory file to the System Inventory Portal. The portal will display the licensed software sourced from Honeywell, shipped hardware sourced from Honeywell, and inventoried asset data collected by the SIT.

Installation

The SIT R300.1 is a standalone installation, and therefore is not integrated with the Experion media package. While the SIT can be installed on Level 2 (L2) and Level 3 (L3), the installation and configuration on both levels are independent of each other. As such, users can choose to install the tool on either or both levels, depending on their control system requirements.

Information for R230 Users

Users who have installed the R230.1, R230.2 or R230.3 versions of the SIT should upgrade to R300.1 to ensure they have the latest support from Honeywell (unless they are currently running Experion R3xx.x, which is not supported by SIT R300.1). During the upgrade, their current SIT configuration will be retained.

Experion Compatibility

SIT Version	Supported Experion Version
R200.1	R301, R310, R400 and R430
R200.2	R301, R310, R400 and R430
R200.3	R301, R310, R400 and R430
R210.1	R3xx.x to R510
R210.2	R3xx.x to R510
R220.1	R3xx.x to R510
R230.1	R3xx.x to R510
R230.2	R3xx.x to R510
R230.3 (SIT patch must be installed on 32bit systems after R230.3 installation)	R400.8 to R511
R300.1	R400.8 to R515

QCS Compatibility

QCS Architecture Version	Experion PKS Layer	System Inventory Tool Release Support
RAE1xx	None	
RAE2xx	None	
RAE3xx	None	
RAE4xx	R101/201/210	No support
RAE5xx	R300/301/310/311	No support
R6xx	R 400.8	R300.1
R7xx	R5xx	R300.1

What is the System Inventory Tool and why is it needed?

Overview

The SIT provides a comprehensive system inventory documentation solution to support Honeywell's contract renewal process. The tool enables customers to complete their yearly contract renewal online through an automated system, better manage risk, prepare for any migrations, and ensure compliance and continuous evolution of their control system.

After the data is collected, it is uploaded to the System Inventory Tool portal, available at <https://process.honeywell.com>, go to your account and select System Inventory Portal as shown in the instructions in above.

The SIT collects asset data, which is then hosted in a secure Honeywell data center where the customer can view all their control system asset information (both hardware and software) through the System Inventory Portal. And, best of all, the tool is provided free of charge by Honeywell for all contracted and non-contracted sites and does not require an SESP contract or Assurance 360 service agreement.

Automated online contract renewals and more

The SIT was developed to support online contract renewals. Gone are the days of the laborious task of manually reviewing contract renewal worksheets, trying to track changes via emails and phone calls,

and providing results in a timely manner. No more lost notes or questions such as, “What did we do last year?” All updates and notes regarding asset quantities will be captured in the tool and carried forward year after year, making future contract renewals faster and easier.

But contract renewals are just once a year—what else can you do with the tool?

Better management of risks

With the SIT, users are able see all control system assets by each MSID in the Honeywell System Inventory Portal. With this view, product support status is shown for each asset. Do you know if your control system is using outdated equipment or assets, and is no longer supported by Honeywell? Finding answers like this is just a mouse click away in the portal.

When you can see all equipment in a single view via the online portal, you know exactly what hardware and software are running, what is outdated and where improvements could be made—thus better managing risk.

Compliance and continuous evolution of control systems

With the asset topology feature found in the System Inventory Portal, users have insight into the hardware components in each control system, thus avoiding lengthy delays to gather the right information when the system needs to be supported or expanded.

Today, control systems are more complex than ever before and there is limited information on how the different components need to interact. When the entire system can be visualized in one view, it increases awareness that leads to better decision-making.

Support for migrations

Customers have a budget for a migration, and in many cases, it's "use it or lose it." So, how will they know where best to invest in their control system?

As a user, can you quickly review every MSID design, topology, and product support status for every asset? If you've uploaded your inventory asset data file to the System Inventory Portal, all this and more are just a mouse click away. And did we mention it's free? That's right—Honeywell offers this to all our customers at no cost. No contract or service plan of any kind is required.

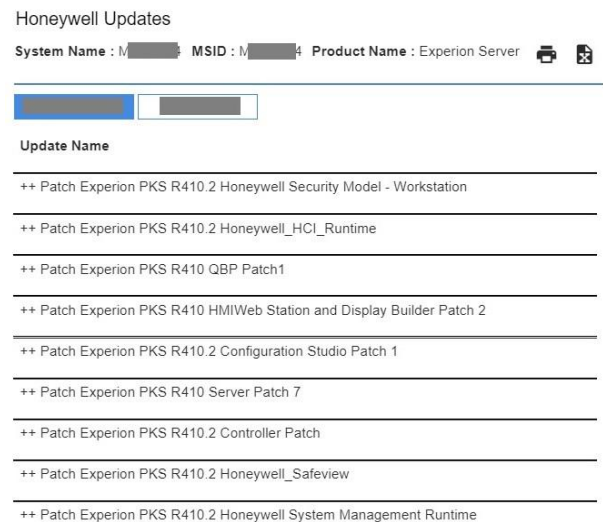
Quickly locate assets

All assets are listed by Site > MSID and user-defined system names, and because each system name is assigned to its respective MSID, finding systems is easy—even if you don't know the MSID name.

What can collected asset data tell you?

Keeping track of the patches and updates installed on servers and stations can be a time-consuming task. It requires logging into each server or node and checking through the control panel to see which patches and updates have been installed.

Now, if you've run the SIT and uploaded an asset inventory file to the portal, just click on the server or console station and a complete list of all installed applications, patches and updates will be displayed in an easy-to-read table.



Honeywell Updates

System Name : M[REDACTED] MSID : M[REDACTED] Product Name : Experion Server

Update Name
++ Patch Experion PKS R410.2 Honeywell Security Model - Workstation
++ Patch Experion PKS R410.2 Honeywell_HCI_Runtime
++ Patch Experion PKS R410 QBP Patch1
++ Patch Experion PKS R410 HMIWeb Station and Display Builder Patch 2
++ Patch Experion PKS R410.2 Configuration Studio Patch 1
++ Patch Experion PKS R410 Server Patch 7
++ Patch Experion PKS R410.2 Controller Patch
++ Patch Experion PKS R410.2 Honeywell_Safeview
++ Patch Experion PKS R410.2 Honeywell System Management Runtime

Need to find out which version of boot firmware is installed on a C300 controller? Just click on the MSID, select the controller and a table will display everything you need to know. Want even more flexibility? Export the data to an Excel spreadsheet and sort it or create a pivot table for convenient viewing.

What data does the tool collect?

The SIT is designed to capture details of the existing system hardware and software versions, including servers, stations, controllers, I/O modules, node details, installed applications, and switch models.

How can you view your data?

The System Inventory Portal allows customers and certain Honeywell account managers to see their account asset data. Within the portal, users can see all servers, stations, controllers, nodes, and switch hardware, as well as detailed information about each. Depending on which asset they're viewing, they can see the serial number, F/W, BIOS, installed software, support status, and much more.

Series C I/O

System Name : M█████ MSID : M█████

IO Link	Name	Model	Slot/Card#	Hardware Revision	Boot FW	App FW	Serial
23BIOLINK_1A	DI_HV_23	CC-PDIH01	23A	C	04.01.03	04.01.08	██████████3
23BIOLINK_1A	DI_HV_19	CC-PDIH01	19A	C	04.01.03	04.01.08	██████████5
23BIOLINK_1A	DO_24B_33	CC-PDOB01	33A	G	04.01.03	04.01.08	██████████1
23BIOLINK_1A	DO_24B_32	CC-PDOB01	32A	G	04.01.03	04.01.08	██████████3
23BIOLINK_1A	DI_HV_22	CC-PDIH01	22A	C	04.01.03	04.01.08	██████████2
23BIOLINK_1A	DO_24B_31	CC-PDOB01	31A	G	04.01.03	04.01.08	██████████8
23BIOLINK_1A	DI_HV_25	CC-PDIH01	25A	C	04.01.03	04.01.08	██████████3
23BIOLINK_1A	DI_HV_24	CC-PDIH01	24A	C	04.01.03	04.01.08	██████████5
23BIOLINK_1A	DI_HV_21	CC-PDIH01	21A	C	04.01.03	04.01.08	██████████7

To access the portal, go to honeywellprocess.com/support and login with the same credentials used when you registered.

Not registered? No problem! Registration is free and takes less than a minute. Once you are registered, login and select the Support tab, then select the System Inventory tab.

Who can see your data?

All inventory data is viewable by only the customer, the customer's account manager, and Honeywell GTAC. In the event you call for support, GTAC can quickly obtain needed information such as F/W version, BIOS version, hardware rev, etc. No one else can ever see the data—not even other Honeywell employees.

What data is collected?

When you log into the System Inventory Portal, you will see a list of sites. Select a site and there are three icons: Licensed Software, Shipped Hardware, and Inventoried Assets.

Licensed Software	Shipped Hardware	Inventoried Assets
List of all licensed software shipped by Honeywell to the customer. Includes TPS BLDR, EBR, Experion PKS, GUS, PHD, and DOC 3000 licenses.	A complete list of every piece of hardware shipped by Honeywell to the customer, sorted by most recently shipped. Includes product part number, description, serial number, and date shipped.	Comprehensive list of all assets on each control system. Includes servers, stations, controllers, LCN nodes, and switches.

Products Revisions and Support Status

Latest Media Revision	Latest Patch/Update	Support Status	Functional Release - First Shipment Announcement	Software Product Category
Control Performance Analytics R110x	R110.1	Supported	2018-12	Standalone Software
Control Performance Analytics R111x	R111.1	Current	2020-04	Standalone Software
Control Performance Monitor R60x	R601.3	Supported	2018-05	Standalone Software
Control Performance Monitor R60x	R602.5	Supported	2020-02	Standalone Software
Control Performance Monitor R60x	R603.1	Supported	2020-10	Standalone Software
Control Performance Monitor R60x	R603.2	Current	2021-08	Standalone Software
ControlEdge 2020 R14x	R140.1	Supported	2017-04	Standalone Software
ControlEdge 2020 R15x	R151.1	Supported	2018-11	Standalone Software
ControlEdge 2020 R16x	R160.2	Supported	2019-12	Standalone Software
ControlEdge 2020 R16x	R161.1	Current	2020-04	Standalone Software
ControlEdge HC900 R60x	R600.1	Supported	2014-04	Standalone Software
ControlEdge HC900 R62x	R620.1	Supported	2016-09	Standalone Software
ControlEdge HC900 R63x	R630	Supported	2017-04	Standalone Software
ControlEdge HC900 R65x	R650	Supported	2018-06	Standalone Software
ControlEdge HC900 R66x	R660.2	Supported	2018-12	Standalone Software
ControlEdge HC900 R70x	R700	Current	2019-12	Standalone Software
ControlEdge PLC R15x	R151.1	Supported	2018-11	Standalone Software
ControlEdge PLC R15x	R152.1	Supported	2019-04	Standalone Software
ControlEdge PLC R16x	R160.2	Supported	2019-12	Standalone Software
ControlEdge PLC R16x	R161.1	Current	2020-04	Standalone Software
DynAMo Alerts & Notifications (A&N) R200	UA R321.2	Supported	2013-10	Standalone Software
DynAMo Documentation & Enforcement (D&E) R200	ACM R321.12	Supported	2016-05	Standalone Software
DynAMo Metrics & Reporting (M&R) R200	R202.1	Supported	2017-03	Standalone Software
DynAMo Metrics & Reporting (M&R) R210.1	R210.1	Current	2020-05	Standalone Software
DynAMo Operations Logbook (DOL) R23X	R230.2	Supported	2019-04	Standalone Software
DynAMo Operations Logbook (DOL) R24x	R244.1	Current	2020-04	Standalone Software
DynAMo Operations Monitoring (DOM) R23x	R230.2	Supported	2019-04	Standalone Software
DynAMo Operations Monitoring (DOM) R24x	R244.1	Current	2020-04	Standalone Software
Enabled Services (Unified Data Collector R120)	R110.1	Supported	2021-02	SaaS Offering
Enabled Services (Unified Data Collector R120)	R120.1	Current	2021-10	SaaS Offering
Experion Backup and Restore R50x	R500.1	Supported	2017-04	Software Package
Experion Backup and Restore R50x	R501.1	Supported	2017-04	Software Package
Experion Backup and Restore R50x	R501.2	Supported	2017-04	Software Package
Experion Backup and Restore R50x	R501.3	Current	2017-04	Software Package
Experion Backup and Restore R52x	R520.1	Current	2021-12	Software Package
Experion HS R41x	R410.1	Supported	2013-07	System Software
Experion HS R43x	R430.1	Supported	2015-03	System Software

Experion HS R50x	R500.3	Supported	2017-08	System Software
Experion HS R51x	R510.2	Supported	2018-09	System Software
Experion HS R51x	R511.1	Current	2018-09	System Software
Experion LS R30x	R300.1	Supported	2009-11	System Software
Experion LS R40x	R400.1	Current	2011-06	System Software
Experion LX R11x	R110.2	Supported	2014-09	System Software
Experion LX R12x	R120.1	Supported	2015-03	System Software
Experion LX R50x	R500.2	Supported	2017-11	System Software
Experion LX R51x	R510.2	Current	2018-11	System Software
Experion MX CD Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX CD Controls R70x	R701.2	Supported	2018-05	Software Package
Experion MX CD Controls R70x	R702.1	Supported	2019-06	Software Package
Experion MX CD Controls R70x	R703.1	Supported	2021-02	Software Package
Experion MX CDMV Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX CDMV Controls R70x	R701.1	Supported	2018-05	Software Package
Experion MX CDMV Controls R70x	R702.1	Supported	2019-06	Software Package
Experion MX CDMV Controls R70x	R703.1	Current	2019-06	Software Package
Experion MX MD Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX MD Controls R70x	R701.1	Supported	2018-05	Software Package
Experion MX MD Controls R70x	R702.1	Supported	2019-06	Software Package
Experion MX MDMV Controls R70x	R700.1	Supported	2017-03	Software Package
Experion MX MDMV Controls R70x	R701.3	Supported	2018-05	Software Package
Experion MX MDMV Controls R70x	R702.1	Supported	2019-06	Software Package
Experion MX MDMV Controls R70x	R703.2	Current	2021-08	Software Package
Experion MX/MXProLine R70x	R700.5	Supported	2017-03	System Software
Experion MX/MXProLine R70x	R701.4	Supported	2018-05	System Software
Experion MX/MXProLine R70x	R702.3	Supported	2019-06	System Software
Experion MX/MXProLine R70x	R703.1	Current	2020-12	System Software
Experion PKS R50x	R501.4	Supported	2017-01	System Software
Experion PKS R50x	R501.6	Supported	2017-01	System Software
Experion PKS R51x	R510.1	Supported	2018-08	System Software
Experion PKS R51x	R510.2	Supported	2018-08	System Software
Experion PKS R51x	R511.4	Supported	2018-08	System Software
Experion PKS R51x	R511.5	Supported	2018-08	System Software
Experion PKS R52x	R520.1	Current	2021-08	System Software
Fail Safe Controller R71x	R710.9	Supported	2011-07	System Software
Fail Safe Controller R80x	R801.4	Current	2014-10	System Software
Field Device Manager R50x	R500.1	Supported	2017-03	Standalone Software
Field Device Manager R50x	R501.4	Supported	2017-03	Standalone Software
Field Device Manager R51x	R511.5	Current	2019-09	Standalone Software
Forge Blending and Movement R520.y	R520.1	Current	2021-08	Software Package
Forge Cybersecurity Suite-Enterprise Core and Premium	R201.1	Supported	2020-06	Standalone Software
Forge Cybersecurity Suite-Enterprise Core and Premium	R203.1	Supported	2021-02	Standalone Software
Forge Cybersecurity Suite-Enterprise Core and Premium	R204.1	Current	2021-06	Standalone Software
Forge Cybersecurity Suite-Site	R201.1	Supported	2020-06	Standalone Software

Forge Cybersecurity Suite-Site	R203.1	Supported	2021-02	Standalone Software
Forge Cybersecurity Suite-Site	R204.1	Current	2021-06	Standalone Software
Honeywell Forge Inspection Rounds	R5	Supported	2020-07	Standalone Software
Honeywell Forge Inspection Rounds	R7	Current	2021-11	Standalone Software
Honeywell Forge Worker Assist	3.X	Current	2021-10	Standalone Software
Honeywell Forge Workforce Competency	R520.1	Current	2021-09	Standalone Software
Honeywell Trace R130	R130.1 Patch 2	Supported	2019-03	Standalone Software
Honeywell Trace R140	R140.1	Current	2020-06	Standalone Software
Immersive Competency	R100.1	Current	2018-07	Standalone Software
Integrated Automation Assessment R15x	R150.1	Supported	2018-02	Standalone Software
Integrated Automation Assessment R16x	R160.1	Supported	2019-12	Standalone Software
Integrated Automation Assessment R17x	R170.3	Current	2020-09	Standalone Software
OptiVision R540x	R540.1	Supported	2012-01	Software Package
OptiVision R541x	R541.2	Supported	2014-08	Software Package
OptiVision R600x	R600.2	Current	2019-10	Software Package
PlantCruise R10x	R100.3	Supported	2013-07	System Software
PlantCruise R11x	R110.2	Supported	2014-09	System Software
PlantCruise R12x	R120.1	Supported	2015-03	System Software
PlantCruise R50x	R500.1	Supported	2017-11	System Software
PlantCruise R51x	R510.2	Current	2018-11	System Software
PMD R90x	R900.2	Supported	2017-02	System Software
PMD R90x	R900.3	Supported	2020-10	System Software
PMD R91x	R910.2	Supported	2018-12	System Software
PMD R91x	R910.3	Current	2020-05	System Software
Predict-Amine	R4.0	Supported	2017-09	Standalone Software
Predict-Crude	R2.0	Supported	2015-09	Standalone Software
Predict-O&G	R7.1	Supported	2018-09	Standalone Software
Predict-Pipe	R5.0	Supported	2018-12	Standalone Software
Predict-RT	R140	Supported	2019-06	Standalone Software
Predict-SA	R2.0	Supported	2014-12	Standalone Software
Predict-SW (Sour Water)	R4.0	Supported	2018-12	Standalone Software
Procedure Analyst R41x	R410.0	Supported	2013-01	Standalone Software
Procedure Analyst R43x	R430.1	Supported	2015-06	Standalone Software
Procedure Analyst R50x	R500.2	Supported	2017-03	Standalone Software
Procedure Analyst R51x	R511.1 Patch 1	Current	2020-09	Standalone Software on Experion PKS Media
Process Safety Analyzer	R115	Supported	2017-06	Standalone Software
Process Safety Analyzer R200	R201.3	Current	2020-01	Standalone Software
Profit Blending and Movement R500.y	R500.2	Supported	2016-11	Software Package
Profit Blending and Movement R501.y	R501.3	Supported	2018-05	Software Package
Profit Blending and Movement R510.y	R510.3	Supported	2019-09	Software Package
Profit Suit R50x	R502.1	Supported	2019-12	Standalone Software
Profit Suit R51x	R510.1	Supported	2020-07	Standalone Software
Profit Suit R51x	R511.1	Current	2021-08	Standalone Software
Quality OptiMiser R540x	R540.1	Supported	2010-10	Standalone Software
Quality OptiMiser R550x	R550.2	Supported	2014-12	Standalone Software

Quality OptiMiser R560x	R560.1	Current	2017-11	Standalone Software
Risk Manager R170	R170.1 Patch 3	Supported	2018-03	Standalone Software
RTU2020 R11x	R110.1	Supported	2015-06	Standalone Software
RTU2020 R12x	R120.1	Supported	2016-05	Standalone Software
Safety Historian R20x	R202.1	Current	2014-03	System Software
Safety Manager R14x	R146.2	Supported	2010-05	System Software
Safety Manager R15x	R154.5	Supported	2012-04	System Software
Safety Manager R16x	R162.6	Current	2014-10	System Software
Safety Manager SC R20x	R201.2	Supported	2018-08	System Software
Safety Manager SC R210	R210.4	Supported	2020-60	System Software
Safety Manager SC R211	R211.1	Current	2021-08	System Software
Secure Media Exchange (SMX)	104.6	Current	2017-08	Standalone Software
Socrates	R10.0	Supported	2019-03	Standalone Software
Symphonite Integration and Analytics R200x	R200.2	Supported	2017-07	Standalone Software
Symphonite Integration and Analytics R201x	R201.2	Current	2020-01	Standalone Software
Symphonite Production Accounting & Reconciliation	R200.1	Supported	2015-08	Standalone Software
Symphonite Production Accounting & Reconciliation	R201.2	Supported	2015-08	Standalone Software
Symphonite Production Accounting & Reconciliation	R210.1	Current	2019-02	Standalone Software
Symphonite RPMS	R510.1.8	Supported	2018-12	Standalone Software
System Inventory Tool R22x	R220.1	Supported	2017-09	Standalone Software
System Inventory Tool R23x	R230.1	Supported	2018-05	Standalone Software
System Inventory Tool R23x	R230.2	Supported	2018-05	Standalone Software
System Inventory Tool R23x	R230.3	Supported	2018-05	Standalone Software
System Inventory Tool R30x	R300.1	Current	2019-09	Standalone Software
System Performance Analyzer R140	R140.1	Supported	2021-02	Standalone Software
System Performance Analyzer R150	R150.1	Current	2021-07	Standalone Software
Taiji PID 310x	R310.1	Supported	2016-01	Standalone Software
Taiji PID 320x	R320.1	Current	2021-04	Standalone Software
TCMI R10x	R100.5	Current	2017-11	System Software
TPN (AM) CLM R36x	R360.12	Supported	2002-01	System Software
TPN R685.x	R685.4	Supported	2016-02	System Software
TPN R686.x	R686.4	Supported	2016-10	System Software
TPN R687.x	R687.6	Supported	2018-02	System Software
TPN R688.x	R688.5	Supported	2019-01	System Software
TPN R688.x	R688.6	Supported	2019-01	System Software
TPN R690.x	R690.1	Current	2021-09	System Software
TPS (APP) CLM R20x	R200.2	Supported	2012-07	System Software
Uniformance Asset Sentinel R51x	R511	Supported	2017-10	Standalone Software
Uniformance Asset Sentinel R52x	R520.7	Supported	2019-07	Standalone Software
Uniformance Asset Sentinel R52x	R520.X	Supported	2019-07	Standalone Software
Uniformance Asset Sentinel R53x	R531.1	Supported	2020-08	Standalone Software
Uniformance Asset Sentinel R53x	R531.4	Current	2021-04	Standalone Software
Uniformance Executive R31x	R311.1	Supported	2018-03	Standalone Software

Uniformance Executive R32x	R320.1	Current	2018-09	Standalone Software
Uniformance Insight R20x	R200.1	Supported	2018-06	Standalone Software
Uniformance Insight R21x	R210.1	Supported	2019-09	Standalone Software
Uniformance Insight R22x	R220.1	Current	2020-09	Standalone Software
Uniformance KPI R12x	R121.1	Supported	2017-05	Standalone Software
Uniformance KPI R13x	R130.1	Supported	2018-03	Standalone Software
Uniformance KPI R13x	R131.1	Current	2019-11	Standalone Software
Uniformance PHD R34x	R340.1	Supported	2017-10	Standalone Software
Uniformance PHD R40x	R400.1	Supported	2019-06	Standalone Software
Uniformance PHD R41x	R410.1	Current	2021-03	Standalone Software
Uniformance Process Studio R32x	R322.2	Supported	2016-09	Standalone Software
Uniformance Process Studio R32x	R323.1	Current	2020-04	Standalone Software
UniSim Competency Suite	R470.1	Supported	2020-01	Standalone Software
UniSim Competency Suite	R471.1	Supported	2020-10	Standalone Software
UniSim Design	R461.1	Supported	2019-04	Standalone Software
UniSim Design	R470.1	Supported	2019-10	Standalone Software
UniSim Design	R471.1	Supported	2020-10	Standalone Software
UniSim Design	R480.1	Supported	2020-10	Standalone Software
UniSim Design	R481	Supported	2021-06	Standalone Software
UniSim Design	R490	Current	2021-11	Standalone Software
Web Order Services 54x	R540.1	Current	2014-08	Standalone Software

Note: Software releases not listed in the table are in “Phased Out” lifecycle status. The HPS Product Support Guide for Control, Safety and Monitoring Systems is available for download following link below

[**HPS PRODUCT SUPPORT GUIDE FOR CONTROL, SAFETY AND MONITORING SYSTEMS**](#)

Only Latest and Latest-1 patches/updates are supported by GTAC at the defined support level for the software functional release.

Definitions:

“Software Package” means any HPS software product developed for the specific functional release of system software.

“Standalone Software” means any HPS software product developed for independent operation from a system software functional release.

“System Software” means machine-readable data and executable programs used to define the functionality of the HPS control system and standard hardware products, but does not include firmware, operating system, application software or other software products.