

## ELSTER – Customer Return Delivery Note Electronic – Components to Mainz-Kastel, Germany

02/2024

Dear Customer,

Customer satisfaction is very important for our company and one of our main objectives is to comply with the increasing requirements to the devices. For a faster complaint handling you will be provided today with a return delivery note for sending back an electronic component. We kindly ask you to complete the data required below and return the device together with this delivery note to the address listed on the bottom of the delivery note.

For further questions please contact our repair team by e-mail at: [PMT-Reparatur@honeywell.com](mailto:PMT-Reparatur@honeywell.com)

Thank you

--- Please fill out in English ---

### Customer:

Name:	<input type="text"/>	Phone number:	<input type="text"/>	Date:	<input type="text"/>
Company:	<input type="text"/>	Email address:	<input type="text"/>		
Company address:	<input type="text"/>				

### Contact Person at Elster:

Name:	<input type="text"/>	Ticket Nb.:	<input type="text"/>	Date:	<input type="text"/>
Note:	<input type="text"/>				

### Complained Device:

Estimate of cost for repair     claim     other

Type of device:     Serial No.:     Year:

Connected options:	Inputs:	<input type="text"/>
	Outputs:	<input type="text"/>
	Remote control:	<input type="text"/>

Full Complaint Description:

Note:

### Delivery Address:

Please return the complained device including this return delivery note to:

**Elster GmbH; Electronic Repair; Steinernstraße 19-21; D-55252 Mainz-Kastel; Germany**