

ELSTER – Customer Return Delivery Note Meters / Regulators



For questions please contact your local sales organization,
or the responsible team for repairs in Mainz, Germany via e-mail: PMT-Reparatur@honeywell.com

02/2024

--- Please fill out in English ---

Customer:		
Name:	<input type="text"/>	Phone Nb: <input type="text"/> Date: <input type="text"/>
Company:	<input type="text"/>	Metering Point: <input type="text"/>
Company address:	<input type="text"/>	

Contact Person at Elster who is involved in process:		
Name:	<input type="text"/>	Ticket Nb: <input type="text"/> Date: <input type="text"/>
Note:	<input type="text"/>	

Quantity of devices (Please add one Return Note for each device)		
Total Quantity:	<input type="text"/>	Page: <input type="text"/> of <input type="text"/>

Repair data	<input type="checkbox"/> Complaint	<input type="checkbox"/> Repair *)	<input type="checkbox"/> Check up	<input type="checkbox"/> Upgrade	
Device:	<input type="text"/>	Serial No.:	<input type="text"/>	Year:	<input type="text"/>
Working pressure:	<input type="text"/>				
Is a high-pressure test needed? (only with turbine meters)	<input type="radio"/> No <input type="radio"/> Yes: Necessary information: test medium, test pressure, measuring range, incl./excl. low pressure test; Optional: test location, under customer participation				
Wish for Upgrade	<input type="text"/>				
Full Complaint Description	<input type="text"/>				
Note	<input type="text"/>				

*) After the device arrived and being checked you will get a detailed estimation of costs for the proposed repair. After that, we need a written answer on how to proceed.

Delivery Address Germany

Please clarify where to send the devices with your local sales organisation. In case of delivery destination Germany, please return the device including this return delivery note to:

Elster GmbH; Reparatur; Steinernstraße 19-21; D-55252 Mainz-Kastel; Germany