

ELSTER – Customer Return Delivery Note

Electronic – Components for Mainz-Kastel, Germany



Dear Customer,

Customer satisfaction is very important for our company and one of our main objectives is to comply with the increasing requirements to the devices. For a faster complaint handling you will be provided today with a return delivery note for sending back an electronic component. We kindly ask you to complete the data required below and return the device together with this delivery note to the address listed on the bottom of the delivery note.

For further questions please contact our electronic hotline at: +49 (0) 6134 / 605-123 or by e-mail at: "ElsterSupport@honeywell.com".

Thank you

Customer:		
Name:	E-Mail Address:	Date:
Company:	Telephone Number:	

Contact Person at Elster:		
Name:	Ticket No.:	Date:
Note:		

Complained Device:	<input type="checkbox"/> Estimate of cost for repair	<input type="checkbox"/> claim	<input type="checkbox"/> other
Type of device:	Serial No.:	Year:	
Connected options:	Inputs:		
	Outputs:		
	Remote Control:		
Full Complaint Description:	_____		

Note:	_____		

Delivery Address:
Please return the complained device including this return delivery note to:
Elster GmbH; Electronic Repair; Steinernstraße 19-21; D-55252 Mainz-Kastel; Germany